			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
I. Does the Company specify and disclose the corporate governance best practice principles in accordance with the "Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies"?	V		The Company has established "Guidelines for Corporate Governance" which are disclosed on the "Corporate Governance" sections of our investor relations website, as well as on the Market Observation Post System. Revisions to our "Guidelines for Corporate Governance" were approved at the Board meeting (convened in April, 2020). The Company also periodically reviews the actualization status of the corporate governance and makes improvement accordingly; again amended the guidelines in January, 2021. There has been no major discrepancy status in its execution up to present. (<u>http://www.sinyi.com.tw/info/company.php</u>)	
II. Corporate Equity Structu		nd S		
 (I) Does the Company specify internal operation procedures to dispose recommendations, doubts, disputes and lawsuit matters of shareholders, and implement in accordance with such procedures? 	V		The Company specified procedures for investor relationship, and handle shareholder's recommendations, doubts, disputes and lawsuit matters in accordance with such procedures, and periodically reviews the actualization status in accordance with such procedures and improves accordingly; there has been no major discrepancy status in its execution up to present.	Nil

		T	Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
(II) Does the Company master the major shareholders in actual control of the Company and the name list of the final controllers of such major shareholders?	V		The Company keeps close contacts with the major shareholders, and most of the major shareholders directly participate in the operation of the Company; the Company also discloses the shareholding status of the major shareholders in actual control of the Company and the final controllers of such major shareholders in accordance with regulations.	Nil
(III) Does the Company establish and execute the risk control and firewall mechanism with the affiliated enterprises?	V		The operation and finance of the Company and the affiliated enterprises are all operated independently. Besides, such related operation rules as "Rules Governing Transactions with Group Enterprises, Specific Parties and Related Parties" and "Rules Governing Subsidiary Company Supervision Management", etc. are specified, to specify the financial business transactions with the affiliated enterprises and matters required to be supervised.	Nil
(IV) Does the Company establish internal specifications to prohibit the internal parties of the Company from trading securities by taking advantage of the non-opened information in	V		The Company offers education propaganda related to Procedures for Handling Material Inside Information to its directors, managers and staff at least once a year and to its new directors, manager and staff within 2 months after their assuming office. In addition, since October 2020, the Company has set up on intranet a automatic pop-up notice of "internal material information-related publicity matters", including internal material information definitions, confidential operations, penalties for insider trading violations, and treatment methods to achieve the effectiveness of educational advocacy at the beginning of each month for 50 insiders to read and confirm item by item. In 2020, in response to the impact of the COVID-19 outbreak, the Company held online compulsory courses, which were required for each insider to replace the physical courses.	Nil

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
market?				
III. Organization and Funct	ions	of B	oard of Directors	
(I) Does the Board of Directors prepare diversified guidelines in response to the organization of members and actualize the execution?	V		 The Company's corporate governance guidelines state that the members of the board of directors shall have the knowledge, skills and qualifications necessary for the performance of their duties. The composition of the board of directors shall be considered to be diversified, and the internal directors of the Company shall not be more than one-third. At the same time, the type of business operations and development needs, including but not limited to the following two major aspects: Basic backgrounds and conditions values: gender, age, nationality and culture. Professional knowledge and skills: professional background (such as law, accounting, industry related knowledge, finance, marketing or technology), professional skills and industry experience. In order to achieve the ideal goal of corporate governance, the board of directors should have the following capabilities: (1) operational judgment ability; (2) accounting and financial analysis ability; (3) management ability; (4) crisis processing capacity; (5) industry knowledge; (6) the comprehensive of international market; (7) leadership; (8) decision-making ability.	Nil

							Fa	icts o	f per	form	ance (l	Note 1)							Status on discrepancy
Evaluation Items	Yes	No		Description of Summary								and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies								
			Director		Law	Accounting	Industry	Finance	Marketing	Technology	Management ability	Leadership	Industry knowledge	Talent education	Performance evaluation	Accounting and finance	Law	Environment al protection		
			Hsueh Chien-Ping	М		\checkmark	✓	✓	~		✓	✓	✓	✓	\checkmark	✓				
			Chou Wang Mei- Wen	F			~	~			~	✓	~	~	✓					
			Chou Chun-Chi	М	\checkmark		✓	✓			✓	✓	✓	✓	~		✓	✓		
			Hong San-Xiong	М	\checkmark			✓			✓	\checkmark		✓	✓		✓			
			Jhan Hong-Chih	М		✓		✓	✓	✓	✓	✓		✓	\checkmark	✓			_	
			Yen Lou-Yu Lee Yi-Li (Note)	M F		✓ ✓	✓	✓ ✓		✓	 ✓ 	\checkmark	✓	\checkmark	✓ ✓	\checkmark			_	
			The Company of the diversity and scale re-election as an independ Class of Harvar foreign banks a innovative and Yu, Mr. Hong S experience and operations. In account for more objectivity and	used ad y of ent cd B nd 1 you Gan- exp add re th	outh the dire usir busi uthfu Xion xion ditic nan	h of boa ector ness iness ul th ng a se in on to half	the r rd o Scho s openinki ind M n cor o the f of t	men f dir che C ool, I erati ing. VIr. J rpora eir pr he to	ibers ector Comp has r ons j The han 1 ate m comis	s in t cs, M pany prac ose t Hon nana sing eats,	he boa Is. Lee Ms y year tices, a hree i g-Chil gemen profe	ard of Yi-Li Lee s of ri and as ndepo h, wh nt, lav ssiona	direc i, who Yi-Li gorou ssists enden o are v, fina alism, any co	tors. was u gradu is risk the co t direc profes ince, a where ould v	In 20 under ated f mana mpan ctors i siona ccour e the i irtual	19, th 50 of from t ageme y wit nclud ls wit nting indep ly ens	roug age, the P ent et h mo le Mi h ext and l ende ure f	gh the , was Preside xperie ore di r. Yar tensiv busin ent di the	e full elected ent ence in verse, t Lou- ve ess rectors	

			Fac	ts of performance (Note	21)			Status on discrepancy	
Evaluation Items	Yes No Description of Summary							and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies	
			business development, the Com expertise or background on real talent pool of independent direc	estate development c					
			number of director seats, includ	The number of independent directors of the Company currently exceeds 1/2 of the total number of director seats, including two female in the board of directors, accounting for 29% of the total number of director seats.					
			The age and gender of board of Age rang			Gender	l		
			Over 30 and below 50 (inclusive)	Over 50	Male	Female			
(II) The Company, besides establishing Remuneration Committee and Audit Committee in accordance with laws, also voluntarily establishs other committees with similar functions?		V	The Company has established the voluntarily and agreed by the re Committee is composed of five of themselves; a majority, four of the other one is Mr. Chou Chun-Chi	solution of the board directors selected by the ne Committee membe	of director he board o rs are inde	rs on October 27, 201 f directors from amo ependent directors w	.7. The ong	Nil	

				Facts of performar	ice (Note 1)			Status on discrepancy and reasons in relation			
Evaluation Items	Yes	No		Description of Summary							
			Committees Director	Audit Committee	Compensation Committee	Nomination Committee					
			Hong San-Xiong	✓	✓(Chairperson)	✓	_				
			Jhan Hong-Chih	✓	✓	✓(Chairperson)	_				
			Yen Lou-Yu	✓(Chairperson)		√					
			Lee Yi-Li	✓	\checkmark	√					
			Chou Chun-Chi	-	-	V]				
			The Committee shall c care of a good adminis proposals to the board (1) Laying down the	strator to faithfully pe	form the following d	uties and shall subm	nit its				
			expertise, skills, e	experience, gender, etc	. of members of the b	oard, supervisors an	ıd				
			senior executives	, and finding, reviewi	ng, and nominating ca	andidates for directo	ors,				
			supervisors, and	senior executives base	ed on such standards.						
			(2) Establishing and	developing the organi	zational structure of t	he board and each					
			committee, and e	valuating the perform	ance of the board, eac	ch committee, and ea	ach				
	V			or executive and the in							

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			(3) Establishing and reviewing on a regular basis programs for director continuing	
			education and the succession plans of directors and authorized chief officers.	
			(4) Establishing and amending corporate governance guidelines of the Company.	
			Related rules and the evaluation are revealed in the investor relationship website of the	
			Company. (https://www.sinyi.com.tw/investors/investors-ch-committee_committee)	
(III) Does the Company establish performance rules and evaluation methods of the Board of Directors, and periodically engages in performance evaluation every year?			The Company has established "Regulations on Performance Evaluation of the Board of Directors" at the end of 2015 and the Company will issue self-evaluation questionnaire to all board members from 2015. By means of performing the performance evaluation of the Board of Directors periodically every year, by requesting each director to complete evaluation for previous year in such aspects as the operation, culture, internal/external relationship operation, self-evaluation in terms of the Board of Directors, for the conference unit/department of the Board of Directors to collect and compile them and report such in the board meeting and propose the director and use them as a reference for nominations for renewal. In the questionnaire, the part 【Summary and description of BOD overall self-evaluation】 covers five aspects which described on page 3-25. After the questionnaires are fully recovered, the latest report of the board of directors will be submitted and suggestions for improvement will be proposed for the areas that can be strengthened.	
			"Regulations on Performance Evaluation of the Board of Directors" of the Company provide that, in addition to self-assessment at least once a year, an assessment shall be performed by	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			an external professional independent organization or a team of external experts and scholars at the end of the year at least every 3 years. The results of the internal and external evaluation of the Board of Directors shall be completed before the recent meeting of the Board of Directors in the following year.	
			The internal self-assessment of the performance of the Company's board of directors for 2020 had been completed. The external performance evaluation of the board of directors and its functional committees was conducted by the independent team of Taiwan Corporate Governance Association ("TCGA"). The team conducted field Interviews with the Company's chairperson, directors and independent directors, conveners of the functional committees and the deliberative unit. The external performance evaluation report had been reported to the meeting board of directors held on December 25, 2020. After reporting to the board of directors by the deliberative unit, the proposed matters and improvement actions had been posted on the Company's website.	
			1. Assessment method: TCGA reviewed the the relevant documents and public information required for the Company's assessment, and on November 27, 2020, appointed independent executive committee members etc. to form the evaluation team to conduct a field visit to the Company and interviewed the Company's chairperson, internal directors, independent directors, corporate governance directors and audit directors, etc.	
			2. The interview was conducted with 8 aspects of the BOD's organization, instruction, authorization, monitoring, communication, internal control, risk management, self-	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			 discipline and other such board meetings and supporting system to examine the current operation status of the Company's BOD and its functional committees. Through the surveyors' suggestions and interaction with the Company's interviewees and the more adequate and valuable advice of improvement for the key issues, TCGA issued a professional and objective report as a reference of strengthening function of the BOD, improving the effectiveness of corporate governance and finally meeting sustainability of the Company. 3. The independence of the external institution: TCGA, an independent and professional counseling and evaluation institute for corporation governance has served over 300 companies which are governmentoperated enterprises, listed companies, public companies and private companies from different industries with different stock structures and combination of members of board of director. 	
			 4. Suggestions of the evaluation and improvement action plan Suggestion: TCGA suggested the Company set up talent pool and orientation of new directors to meet the need of the replacement of independent directors. B. It is advised that the Company integrate the appealing mechanism to simplify the appealing procedures and give the independent directors more space of participation to strengthen the effect of appealing mechanism. Improvement action plan: The Company shall plan to set up talent pool for potential candidates of independent 	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			directors in 2021.B. The Company shall set up the SOP of orientation for the new independent directors and summarize the related important regulations and professional courses to help the	
			new independent directors to be familiar with the Company's business and industry information as soon as possible.	
			C. The Company shall stipulate concrete plan to integrate the appealing channels to make the appealing mechanism operate more efficiently.	
			Related rules and the evaluation are revealed in the investor relationship website of the Company. (https://www.sinyi.com.tw/investors/investors-en-directors_directors-EN)	
(IV)Does the Company periodically evaluate	V		The Company evaluate the independence in the certified public accountant (CPA) at least once a year when the Company re-engages CPA each year:	
the independence of the certified public accountant?	ic independence an Evaluation Check Article 47 of Cert Professional Ethi Independence".	independence and competency by the "Accountant Competency, Independence Evaluation Checklist" listing the independence evaluation items with reference with the Article 47 of Certified Public Accountant Act and No. 10 of the Bulletin of Norm of Professional Ethics for Certified Public Accountant "Integrity, Objectivity and Independence".		
		(2) The Finance Department obtains the independence statement of the CPA intended to be appointed.		
			(3) The Finance Division submitted the evaluation result to the Audit Committee and the Board of Directors for discussion, to serve as the reference of appointing the accountant.	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			The latest yearly "Accountant Competency, Independence Evaluation Checklist" have been reported to the Company BOD on February 27, 2020 and February 25, 2021. The 2020 yearly result was shown on page 3-120.	
IV. Does the Company have dedicated (or non-dedicated) divisions or personnel responsible for corporate governance issues (including but not limited to the preparation for the materials required for directors and supervisors, convening of the meetings for directors and shareholders according to relevant laws and regulations, registration of companies and changes to			 Mr. Chen, Chih-Huan, the senior manager of Finance Department of the Company, with the CPA license of R.O.C. and more than 9 years experiences of financial management in public limited company is the specialist to be responsible for corporate governance issues with 1-2 staff to cope with corporate governance affairs. The duty of the specialist is the convener to deal with the corporate governance affairs which include : Prepare for the materials required for directors, and provide hard copies of meetings to the directors 7 days prior to the meeting of the BOD; Notify board members as a matter of time once the release of a material information; Provide monthly internal business chiefmeeting information and quarterly industry trends to independent directors and regularly pass the Company's relevant forums information for their participation; Arrange and deal with the schedule of of convening the board meetings and shareholders' meetings; Make meeting minutes for the board meetings and function-committee meetings available within twenty days of the meetings; Assist the directors to comply with related laws and regulations; Assist for the inauguration and lessons of the directors and arrange the visiting activities to the material operation units and subsidiaries for the directors; Assist the Board and its functional committes to take a self-eveulation each year and external eveualtion every three year; 	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
registration details, compilation of meeting minutes for board meetings and shareholders' meetings)?			 (9) Supervise and enhance the actual corporate governance issues; (10) Convene investor conferences; (11) Treat the investors and reply the queries asked by them and announce the results of corporate governance issues; 2. The business promotion situation as below are reported to the board related to the corporate governance issues, and already reported the business promotion situation for 2019 and schedule for 2020 to the board in April, 2020 as follows: (1) In order to ensure that the members of the board are informed of the Company's major information immediately, the Company immediately informs the board members after issuing major messages; (2) Conduct 6 hours training courses for board members at the Company; (3) Purchase the liabilities insurance of the Company for its directors and managers, and the most recent insurance for all directors is with an insured amount of US\$3,000 dollars, and a period of insurance of 07/15/2020~07/15/2021; (4) Assist to arrange to convene meetings for the communications between independent directors, the CPA and the internal audit head from time to time. The meeting was convened two times in the year of 2020 to implement the internal control system. A summary of the communication is available on the Company's website and please refer to page 3-26 for the relevant content are recorded in the meeting records; (5) In 2020, the meetings were held by 4 times individually: in March, May, August and November. Meanwhile the meeting records were all displayed on the Company's website for investors to replay. (https://www.sinyi.com.tw/investors/investors-ennews_news-en). Information on the latest issue of the Law can also be found at the 	

		-	Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			 MOPS website. (6) To ensure the implementation of the ethical practice, the Company's "Ethical Corporate Management Best Practice Principles" stipulates that at least once a year, the Company shall report to the board of directors on the implementation of the plan to promote integrity management. The head of Corporate Ethics Office has reported to the BOD on December 25, 2020 in representative of "TEM Committee" (Corporate Ethics Promotion Committee); (7) Assist Remuneration Committee to review the policy of senior officers' compensation (8) Complete the minutes of board of directors and its functional committee for the year ended December 31, 2020, as well as the deliberations of the shareholders' meeting. (9) Complete the self-evaluation of Board of Directors and the other functional committee in 2020. The triennial evaluation which is conducted by third party was executed. The results has disclosed on the Company's website and our annal report, referring to page3-50. 3. Internal promotion regarding Cooperate Governance With the goal of zero non-compliance with regulations of transaction on insiders' shares of the Company, in addition to sending regular monthly notifications and requiring insiders to notify of shareholding changes, and continuously sending relevant regulations and common violations to all insiders, please refer to the description of (IV) Does the Company establish internal specifications to prohibit the internal parties of the Company from trading securities by taking advantage of the non-opened information in market? at II. Corporate Equity Structure and Shareholders' Equity on page 3-46. 4. Status of Advanced Study of Chief Cooperate Governance Officer: 	

		<u>т т</u>			Fac	ts of perform	ance (Note 1)				Status on discrepancy
Evaluation Items	Yes	No		Description of Summary						and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies	
			Name	Starting		Advanced 1dy	Organizer	Name of	Hour	Total	
			Ivame	date	From	То	Organizer	Program	nour	Total	
					02/18/2020	02/18/2020		The functions and tasks of corporate governance personnel under the corporate governance vision	3		
			Chen Chih- Huan	04/08/2019	03/27/2020	03/27/2020	Taiwan Corporate Governance Association	How companies can lead innovation and transformation in response to Industry 4.0	3	12	
					08/26/2020	08/26/2020		Utilizing digital transformation to create a new beginning in Sinyi Realty	3		
					11/17/2020	11/17/2020		ESG issues and The Brand Crisis Management	3		

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
V. Does the Company establish communication channel of the stakeholders (including but not limited to shareholders, employees, customers, supplier, etc.), and establish an exclusive zone of the stakeholders in the Company's website, and properly respond the important issues of corporate social responsibility concerned by the stakeholders?	V		The Company builds a "stakeholders zone" on its official website and discloses on it the way of appeals for stakeholders. The Company establishes "Rules Governing the Recommendations and Appeal of the Stakeholders to the Audit Committee" and provides an Audit Committee appeal and recommendation mailbox in the Company's website, to facilitate a commendable communication channel for the stakeholders and independent directors of the Company. The Company reported to the Board of Directors on the communication with stakeholders for 2020 on December 31, 2020 and disclosed it on the Company's website. (http://www.Sinyi.com.tw/about/stakeholder.php)	

Stakeholder	Main focus Corporate communication and response channel Response strategy and measures
Customers	 Service Quality and Innovation. Customer Privacy Protection Sinyi Realty/Sinyi Realty Home & Lifestyle Services/Sinyi's Corporate Sustainability website; Fans groups for Sinyi Realty/Sinyi Realty Home & Lifestyle Services; Customer outreach; Customer feedback channels Contact: Customer hotline: (0800) 211922 Sinyi Realty/Sinyi Realty/Sinyi Realty Home & Lifestyle Services; Customer outreach; Customer feedback channels Customer and handle customer opinions, so as to improve the quality of service and achieve the goal of customer satisfaction.
Colleagues	 Career development planning, payroll & welfare Career Planning Workplace Health and Safety Talent development to increase the success rate for new hires to pass the probation period. Talent development to increase the success rate for new hires to pass the probation period. Health/childbirth grant/flexible welfare /travel/clubs/annual leaves/peer support/birthday, wedding and funeral grants/retirement, etc. The information of employee benefits are shown on the Company's website and page 5-23 to5-28. (http://www.sinyi.com.tw/info/i_5_1_csr.php) The information about safety and health of work environment are shown on page 5-29 to 5-30. For more details regarding human right management policies and the concrete programs, please refer to the Company's website.

	Market Image Contact: The fourth online Institutional Investor Conference in
	Corporate 02-2755-7666 #2687 2020
	Governance Finance Division, • Release of quarterly and annual financials before the statutory deadlines • Operation Supervisor: Miss. Su • statutory deadlines
	• Operation Supervisor: wiss. Su
	Performance Shareholders' meetings, In addition to the disclosure on Market Observation
	Regulation online analysts' Post System and Sinyi's official website, the
	Compliance meetings, annual announcement of major events may be accompanied
Shareholders	reports, webpages for with press releases or press conferences if necessary.
	investor relations, Upon the receipt of written questions from investors,
	mailbox for complaints the IR officer usually replies. A summary of all the
	to Audit Committee questions from investors and responses from IR is
	and stakeholders' reported to the board.
	relations • Management seeks to enhance the effectiveness of the
	board with timely delivery of information, convening
	of meetings and arrangement of directors' visits.
	Enterprise Contact: Ongoing use of the London Benchmarking Group
	Sustainable 02-2755-7666#2331 (LBG) to carry out systematic analyses which pass the
	Operation; Charity Promotion LBG verification.
	Enterprise's Group, Manager: Ms. We continue our efforts with communities into unity
	Society Huang in the pursuit of social welfare.
	Impact. • We are one • Here at the Sinyi Public Welfare Foundation, we have
	project/Sinyi Academy co-welfare pool of ideas for the elderly aging people,
	website; Sinyi's and have accumulated more than 3,600 good ideas so
	Facebook group pages; far to support nearly 50 communities to promote
	seminars for industry active aging programs.
	professionals, • Under the Community Union Policy, we have
	academics and accumulated 2,608 communities to help realize the
	government officials; dreams, set up a series of documentary channels in
Society	public hearings on laws the community, and build a database of socially
	and regulations; policy produced films every year.
	talks; workshops on Sinyi Academy focuses on corporate ethics and
	real estate taxations; conducts a series of lectures including six major
	Sinyi's recruitment site, series, i.e., human life, community care,
	hot line and mailbox; environmental care, living space and happy family.
	press conferences In 2020, only 4 humanistic life lectures were held in
	January, including a New Year's Concert. Other
	events were suspended due to the government's anti-
	epidemic policy.
	• Served as society gathering site, we acquired a
	certification for "AED Safe Place" and "Excellent
	Breastfeeding Room".

Law Contact:	Prime strategies
compliance 02-2755-7666 #8153	 Low-carbon services
Water Chief Strategy Head	Certificate Carbon Footprint Reduction
resource Office, Executive	• Service Carbon Reduction Plans
management manager, Ms Chen	 Ecology-oriented benefits
Greenhouse Sinyi Corporate	 Improve Environment & Energy Management
gas emission Sustainability mailbo	
Green services and webpages .Sinyi'	
Corporate	Connect with the Community
Sustainability website	
	Performance
	 Implementation effectiveness (2020)
	 Implementation enecuveness (2020) Low-carbon services
	 Passed ISO14067 service footprint verification
	 Launched service of DiNDON smart house-
	viewing
	 Ecology-oriented benefits
	Improve Environment & Energy Management
	 System Passed the audit of ISO 14001 environment
Environment	management system and ISO 50001 energy
	management system
	Promote Sustainable Environmental Education and
	Connect with the Community
	• Organize sustainable events and pass ISO 20121
	vertification
	 Promote community environmental green services
	Improve Organizational Emissions Reduction
	Performance
	 ISO14064-1 Greenhouse gas verification
	 Passed PAS2060 carbon neutrality
	(2018)verification and reached 15 zero-carbon
	emission stores
	 Use Resources More Efficiently
	 Strengthen internal water saving publicity and
	daily implementation
	Carry out paper usage reduction projects
	• Environmental reduction performance in 2020
	(Base year in 2018) which is in the process of
	verification of 2020
	 Carbon footprint per service reduced by 8.53%

	1		Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			Suppliers • Contact: • Contact: • Contact: • Reduction on single service case paper by 29.56% • Procurement • Contact: • Procurement • Contact: • Procurement • Procurement • Contact: • Contact: • Procurement • Increase on per person water consumption by 3.42% • Suppliers • Contact: • Procurement • Increase on per person water consumption by 29.56% • Procurement • Contact: • Procurement • Increase on per person water consumption by 29.56% • Procurement • Contact: • Procurement • In 2020, a total of 279 suppliers out of the total of 261 implemented thoroughly inspection verification, at a rate of 93.55% inspection rate and 100% in pass rate. • Hold the meeting with Supplier • The Suppliers performed 1,093 on-site audits. • The Corporate Social Responsibility (CSR) were received total of 44 copies and provided for deepening sustainability supply chain management. • The Company spent NT\$33,395 of green procurement expenditure in 2020.	
VI. Does the Company appoint a professional stock affair handling agency to process the affairs of shareholders'	V		The Company appoints Capital Securities Corporation to process the related affairs of shareholders' meeting.	Nil

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
meeting?				
VII. Transparent Informati	on D	isclo	sure	
 Does the Company set up a website to disclose the financial business and the corporate governance information? 	V		The Company discloses the related finance, business and stock affair information of the Company in the investor relationship website of the Company, and an exclusive zone of corporate governance is provided to describe the related statutes system and execution status (http://www.Sinyi.com.tw/info/company.php).	Nil
 2. Does the Company adopt other information disclosure methods (such as setting up an English website, designating exclusive personnel to be in charge of the corporate information collection and disclosure, actualizing the 	V		 The Company sets up an English website of investor relationship and provides comprehensive financial information the same as Chinese website of investor relationship, to facilitate foreign investors to acquire the same information as domestic investors, and further upgrade the international visibility and information transparency. (http: //www.Sinyi.com.tw/info/company-en.php) The Company's website (www.Sinyi.com.tw) is operated by such departments as finance, public affair, and business research office, etc., in charge of collecting related information for exclusive personnel to be in charge of processing such related matters as disclosing, etc. the Company also provides a speaker system which the spokesperson and deputy spokesperson are responsible for the make external statements and clarifications. The Company has the online conference with investors and the conferences were held in March, May, August and November in 2020. Related information including the content of presentation and the online recording file are provided in the investor relationship website of the Company. 	Nil

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
speaker system, institutional investor conference process placement in the Company's website, etc.)?			(https://www.sinyi.com.tw/investors/investors-en-news_news-en)	
3. Does the company announce and report annual financial statements within two months after the end of each fiscal year, and announce and report Q1, Q2, and Q3 financial statements, as well as monthly operation results, before the prescribed time limit?			 Since 2005, the Company has announced its reviewed quarterly financial statements within one month after the end of the quarter (the statutory time limit: within 45 days) and announced its audited annual financial statements no later than the end of February next year. (The statutory time limit: no later than the end of March next year). The Company declares the operating situation of the previous month not later than the 10th of each month. 	Nil
VIII. Does the Company have other available important information	V		 Employee Interests and Employee Concern: Besides providing related interests, the Company also provides professional consultant service to its colleagues and family members. In response to individual demands, such 	Nil

		-	Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
helpful to understand the corporate governance and performance status (including but not limited to employee interests, employee concern, investor relationship, supplier relationship, rights of stakeholders, advanced study status of directors and supervisors, execution status of risk management policy and risk measurement standard, execution status of client policy, the status of purchasing liability insurance of the Company for its			 consultancy services concerning work career, family paternity, emotion between two genders, physical/mental stress, law, finance and medical issues, etc. are provided, to assist each colleague to possess balanced work and life. As to the external parties, through such organization or group as Sinyi Cultural Foundation, Sinyi Charity Organization, Sinyi Volunteer, etc., the Company encourages colleagues to actively participate in public social welfare activity services, to feed back the community. The Company also provides employees a good communication channel, to assist them to engage in bilateral communication with the management and directors. In addition, the Company also holds an organization recognition investigation and supervisor leadership style questionnaire investigation each year, so as to explore the aspects for further improvement, and increase the interaction opportunities between the managerial level and colleagues. Investor Relationship: The initial principle of solidifying the corporate governance mechanism is to protect the shareholders equity and treat all shareholders in a fair manner. the Company has adopted some measures as below: (1) Adjusting the date and time of annual shareholders' meeting. The Company avoids convening its annual shareholders' meeting at hot date. The annual shareholder's meeting is held before end of May. In addition, the starting time of the meeting will be adjusted to 9:30 AM for the sake of convince of the shareholders attending the meeting from far away. (2) Providing English business and financial information: The Company issued English financial statements from 2010, announced Chinese and 	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
directors and supervisors, etc.)?			 English material information at the same time from 2011, built the English website of investors in 2014 and provided shareholders with English annual report and shareholders' meeting handbook from 2015. (3) From 2012, at the time of a vote, for each proposal, the chairperson first announces the total number of voting rights represented by the attending shareholders, followed by a poll of the shareholders. Election of directors has been conducted in accordance with the candidate nomination system. (4) Since 2009, the Company provides shareholders to exercise voting rights in electronic manner for the annual meeting of shareholders, as one of the few leading domestic TWSE/GSTM-listed companies in using shareholders' meeting communication voting platform. (5) Upon convening a shareholders' meeting, it also makes efforts to avoid presenting an extraordinary motion proposal, to maintain the interests of the shareholders using the e-communication voting system. The minutes of shareholders' meeting are also displayed in the Company's website. 3. Supplier Relationship: (1) The purchase personnel of the Company would jointly with the purchase requisition unit/department from time to time engage in evaluation on service quality, delivery schedule, and price of a supplier, and in accordance with the evaluation result establish a qualified supplier database. (2) Concerning the suppliers with outstanding result, a price negotiation and tendering would be provided in priority, to ensure quality and reduce the purchase cost of the Company. 	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			 (3) In order to actualize the protection of human rights, it would also extend to the suppliers in close transactions with the Company, by taking initiative to invite them to sign a human right contract, to respect the basic labor human right protection of their employees. (4) The Company also established the "Ethical Guideline Governing the Purchase Work of Sinyi Group and Its Affiliated enterprises", requesting the personnel involving in purchase of each unit/department to faithfully observe the said Guideline. In addition, "Normal Operation Behavior Specification of Sinyi Conglomerate" is also newly established, by issuing notes to the qualified suppliers to sign and faithfully observe the said specification, in order to seek for the supplier partners recognizing faithful operation. 4. Rights of Stakeholders: The Company through judgment deems the major stakeholders to be clients, colleagues, shareholders, society, natural environment and suppliers; as concurrent consideration and balance of the interests of the stakeholders has always been the objective of the Company, during internal proposals and discussions of major issues, it is required to engage in evaluation vs. the impacts on the major stakeholders, to ensure the interests balance of the stakeholders. Besides, the Company also provides Audit Committee appeal and recommendations mailbox in the Company's website, to facilitate the stakeholders of the Company a channel to reflect their comments to the independent directors, to maintain their interests. 5. Advanced Study Status of Directors: 	

					Facts of	performance (No	te 1)			Status on discrepancy
Evaluation Items	Yes	No		and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies						
							ors already fulfilled a			1
			the 2020 adv	vanced stud	dy progran	n for directors w	hile details are reveal	led as	below:	
			Title/ Name	Date of Ad From	To	Organizer	Name of Program	Hour	Whether the advanced study conforms to regulations (Note 1)	
			Representative of Sinyi Co., Ltd.: Chueh Chien-Ping,	08/26/2020	08/26/2020	Taiwan Corporate Governance Association	Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes	
			Chairperson	11/17/2020	11/17/2020	Association	ESG issues and the brand crisis management	3	Yes	
			Representative of Sinyi Co., Ltd.: Chou Wang Mei-	08/26/2020	08/26/2020	Taiwan Corporate Governance Association	Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes	
			Wen, Vice Chairperson	11/17/2020	11/17/2020	Association	ESG issues and the brand crisis management	3	Yes	
			Chou Chun- Chi, Director	08/26/2020	08/26/2020	Taiwan Corporate Governance	Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes	
				11/17/2020	11/17/2020	Association	ESG issues and the brand crisis management	3	Yes	
			Hong San- Xiong, Independent	07/02/2020	07/02/2020	Securities & Futures Institute	Anti-money laundering and combating the financing of terrorism	3	Yes	

					Facts of	performance (No	ote 1)			Status on discrepancy and reasons in relation	
Evaluation Items	Yes	No		Description of Summary							
			Director	08/20/2020	08/20/2020		Analysis of practical cases on the establishment of breach of trust and special breach of trust by directors and supervisors	3	Yes	Companies	
			Jhan Hong- Chih, Independent	08/26/2020	08/26/2020	Taiwan Corporate Governance Association	Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes		
			Director	11/26/2020	11/26/2020	Association	ESG issues and the brand crisis management	3	Yes		
				08/26/2020	08/26/2020		Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes		
				11/17/2020	11/17/2020			ESG issues and the brand crisis management	3	Yes	
			Yen Lou-Yu, Independent Director	12/02/2020	12/02/2020	Taiwan Corporate Governance Association	"The 16th Corporate Governance Summit Forum-corporate governance moving forward- Corporate Governance Vision 3.0, the planning and practices for sustainable development, independent directors and contest for management rights"	3	Yes		

					Facts of	performance (No	ote 1)			Status on discrepancy
Evaluation Items	Yes	No				Description of Su	mmary			and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
				08/26/2020	08/26.2020	Taiwan Corporate Governance Association	Utilizing digital transformation to create a new beginning in Sinyi Realty Inc.	3	Yes	
				09/22/2020	09/22/2020	Taiwan Stock Exchange	The Summit Forum "Corporate Governance 3.0"	3	Yes	
				11/17/2020	11/17/2020		ESG issues and the brand crisis management	3	Yes	
			Lee Yi-Li, Independe Director	12/02/2020	12/02/2020	Taiwan Corporate Governance Association	"The 16th Corporate Governance Summit Forum-corporate governance moving forward-Corporate Governance Vision 3.0, the planning and practice for sustainable development, independent directors and contest for management rights, audit committee's and the board of directors' monitoring over internal control, risk management, merge and tender offer"	6	Yes	
			adva	anced study, arrange	ement of advar	nced study and inform	dvanced study, scope of advar nation disclosure specified in th f TWSE/GTSM-listed Compan	he "Key		
			6. Status Title/N	of Advanced S Name Date c	tudy of Ma of Advance		rganizer Name o	of Prog	gram Hour	

					Fa	icts of performa	nce (Note 1)			Status on discrepancy
Evaluation Items	Yes	No				Descriptio	n of Summary			and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
					From	То				
				Chief Accountant Lin Chiu- Chin	08/17/2020	08/18/2020	Accounting Research and Development Foundation	Advanced Training Course for Accounting Supervisors of Issuer Securities Firms and Stock Exchanges	12	
			7.	Execution sta The Compar	itus of risk mai y already esta	nagement poli blishes risk ma	cy and risk measur anagement policy a	fficer, please refer to ement standard: nd procedures, and nt; please refer to pag		
			8.	In order to ex mechanism of conformity a parties, the O the competer Procedures"	stablish a comi of the Company nd correctness Company alrea nt authorities e of the Compan	mendable inter y, avoid impro of the informa dy in accordar establishes the ny, and perform	rnal major informatoper information di oper information di ation released by th ce with the guidel "Internal Major Inf ms publicity to its e	nal major messages: tion disposition and c sclosures, and ensure the Company to exterr ine examples proclair formation Dispositior employees, managers nsider trading matter	e nal ned by 1 and	
			9.	requirement level of clien	ng up a telepho s and question t service, the "	one and netwo s of clients at a Client Service	ll times, in order to Department" takes	vice center to respond strengthen the high initiative in perform of client policies, acce	concern ing non-	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			 complaints and dispositions of clients, and assisting the first-line business colleagues in handling client complaint cases, by self-assuring it as an internal "Consumers' Foundation" of the Company, to duly perform the work of maintaining client's interests. Besides, Client Service Department also, through the satisfaction level investigation mechanism and various audit systems, continues to improve and better the service quality of the Company. Client Service Department provides a 24-hour online client service system which was granted the award of "The Best Client Service Center" in the "Grand Assessment of 2014 Taiwan Service" conducted by "Commercial Times". In 2017, we adjusted the satisfaction survey method. From the same year onwards, it also added two new satisfaction visits to the buyer's customer five months after the completion of the transaction because of our care about the customer's housing situation. Subsequently, we may assist the customer in resolving any problem they met for the house purchased at our soonest. We expect to improve industrial service standards with more stringent standards and more attentive services. 	
			 10. Status of purchasing liability insurance of the Company for its directors: The Company already purchases liability insurance for its all directors, as the total insurance amount is US\$3,000 thousand dollars and the insurance coverage period starts from July 15, 2020 to July 15, 2021 11. Our company participates for the 5th time in the corporate governance system evaluation held by Taiwan Corporate Governance Association and passed the corporate governance evaluation of the advanced version of CG6008 in January 2014 (from CG6006 on, the validity of this certificate shall last two consecutive years). We continue to review and 	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			improve our corporate governance practices by following the corporate governance evaluation metrics designed by the Taiwan Stock Exchange Corporation. In 2020, we did not commission any professional institutes to assess our corporate governance system or take part in the corporate governance system evaluation held by Taiwan Corporate Governance Association.	
			12.Board of Directors members and key management succession planning	
			i. Selections of the members to the Board of Directors seats	
			Here at Sinyi Realty Inc., we started the perspective of corporate governance and entrepreneurial heritage quite many years ago. We introduced an independent director system as early as 2004. We set up the Audit Committee in 2007, established the Remuneration Committee in 2009. In 2013, the number of Sinyi' s independent directors was four, in excess of half of the total number of board of directors seats at seven (7). In very early years, we set the sound system that the tenure of office of independent directors should not exceed nine (9) years in maximum to prevent potential damage to the independence. Furthermore, the Nomination Committee was established in 2017 to help the Sinyi Group in checking and verifying the professional backgrounds of the director nominees (such as law, accounting, industry related knowledge, finance, marketing or technology) as well as professional expertise (e.g. operational judgment ability; accounting and financial analysis ability; management ability; crisis processing capacity; industry knowledge; the comprehensive of international market; leadership; decision-making ability). That Committee further	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			promotion. Many practices had been virtually carried out by Sinyi Group before requirements by the government authorities. Through such sound practice, we have significantly optimized performance of the Board of Directors.	
			In addition to professional backgrounds and professional expertise, the Company's board of directors members should further possess expertise required by the Company business planning and business undertakings. To help the Board of Directors members enhance the professionalism and continuous improvement, given the scope beyond the professional capabilities of the directors to choose and cover such professional courses in finance, risk management, business, commerce, legal affairs, accounting, corporate social responsibility or internal control systems related to the nature of the company's business undertakings, we arrange and required each and every Board of Directors member to receive and complete at least six (6) hours of refresher and advanced study every year. Thanks to such sound planning and system, all board of directors members well keep themselves abreast of the up-to-date know-how required for the industry.	
			Here at Sinyi Group, we launched the chairperson succession plan quite many years ago, cultivating the Company's internal senior executives to enter the Board of Directors and familiarize them with the operation of the board of directors. Besides, routinely, we have tried to expand their participation in the operating units of the Group, and experience in job rotation, assignment, and the like. Finally, after the full re-election of the Board of Directors members in May 2019, exactly in the same month, Chairperson Chou Chun-Chi successfully handed over his chairmanship to Mr. Hsueh Chien-Ping, the former General Manager and Vice Chairperson of the Company.	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			Former Chairperson Chou Chun-Chi, who is the very founder of Sinyi Group, currently serves as the Company's director. The Company will aim for establishing the independent director talent pool in 2021 and it will benefit the election for the independent directors in the future.	
			ii. Succession planning for key management	
			Here in the Group, as we always stress, the senior executives shall possess certain professional skills. Moreover, they must, in their words and deeds, exactly be consistent with the faithful Sinyi concept of "doing whatever they should do, fulfilling whatever they say" and further put such concept into faithful enforcement. With the development of their ideas and the practice from the heart, they call for long-term cultivation and implementation. The Company has more than 10 senior executives who are responsible for the relevant business operation within the organization. Further through the sound work rotation and assignment systems, one-on-one experience teaching and coaching guidance modes, business management concept seminars and symposiums, and TEM committee meetings, they deepen the awareness and cultivation of the Sinyi philosophy. Through such sound but complicated process, we have elaborately cultivated capable candidates in order to select important members of the succession echelon. In 2006, among the senior executives, we selected General Manager Hsueh Chien-Ping to serve as the Chief Executive Officer (CEO) of the Group platform business while at the same time; we handed over the post of General Manager of the Company to Mr. Liu Yuan-Chih, the former Vice General Manager of Home Services. Mr. Hsueh Chien-Ping, CEO of the Group's Platform, has	

			Facts of performance (Note 1)	Status on discrepancy
Evaluation Items	Yes	No	Description of Summary	and reasons in relation to Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies
			served as Chairperson of the Company since May 2019.	•
			In response to the group's organizational development and growth momentum, in addition to recruiting outstanding senior managers, the Company continues to actively cultivate potential mid-level and high-level managers, strengthen individual counseling and work exchanges, and provide job rotation and external work in a timely manner. We select multipotential talents, plan and target to strengthen the future management team. The Company has cultivated a business vice general manager in 2020.	
Center of the Taiwan S In 2020, we were ranke assessment by the Taiw	tock ed as van S	Exch the t tock	de up to date according to the corporate governance assessment of the most recent years by Corporation and propose the proprieties and measures for areas not yet addressed: 200 5% of the listed companies among 901 evaluated listed companies in the 6th year of corporate 2 Exchange. This was the 6th time we received this recognition (only 12 listed companies achieved) 2 Sment, we failed to score as below:	e governance
1. General-type questi				
(2) Failed to foreca	st the	fina	reement with employees ancial results over the next four seasons lual remuneration of the general manager and vice general managers	
 Extra premium ques (1) The proportion (2) The Company of 	stion of di loes :	s: recto not r	ors participating in the shareholders meeting does not exceed 1/2 (while the proportion was equ neet the requirements of voluntarily preparing corporate social responsibility reports. clearly mention the response measures in relation to"climate change risk identification" (such as	
natural disaster	s, etc	:.).	ticipate in other evaluation systems related to corporate governance and obtain certification.	. 5.0000 (10000000)

			Facts of performance (Note 1)	Status on discrepancy
				and reasons in relation
				to Corporate
Evaluation Items	Vac	No	Description of Summary	Governance Best
	Yes No	Description of Summary	Practice Principles for	
				TWSE/GTSM Listed
				Companies
In response to gaining ad	dition	al pc	ints, the Company will continue to improve relevant activities, including actively inviting direct	ors to participate in
shareholder meetings, im	provir	ng th	e disclosure of CSR reports, and planning the action plans of corporate governance assessment b	v the Taiwan Stock
Exchange in 2021.	1	0		5