

2017 Sinyi's corporate governance performance status

Evaluation Items	Facts of performance Description of Summary																																																																																																				
<p>I. Does the company specify and disclose the corporate governance best practice principles in accordance with the "Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies"?</p>	<p>The Board of Directors of the Company approved the "Corporate Governance Practices Rules", Chapter III: Enhancing the Function of Board of Directors - Section 1: Structure of Board of Directors - Article 20, of Sinyi Realty Inc. in the Board meeting of August 2000 with the newest revision approved in January, 2017, to refine the corporate government system, solidify supervision functions and strengthen the management performance. The Company also periodically reviews the actualization status of the corporate governance and makes improvement accordingly; there has been no major discrepancy status in its execution up to present. The said Rules are also disclosed in the exclusive zone of "Corporate Governance" in the investor relationship website of the Company. (http://www.sinyi.com.tw/info/company.php)</p>																																																																																																				
<p>II. Corporate Equity Structure and Shareholders' Equity</p> <p>(I) Does the company specify internal operation procedures to dispose recommendations, doubts, disputes and lawsuit matters of shareholders, and implement in accordance with such procedures?</p>	<p>(I) The Company specified investor relationship disposition procedures, and dispose shareholder's recommendations, doubts, disputes and lawsuit matters in accordance with such procedures, and periodically reviews the actualization status in accordance with such procedures and improves accordingly; there has been no major discrepancy status in its execution up to present.</p>																																																																																																				
<p>(II) Does the company master the major shareholders in actual control of the company and the name list of the final controllers of such major shareholders?</p>	<p>(II) The Company keeps close contacts with the major shareholders, and most of the major shareholders directly participate in the operation of the Company; the Company also discloses the shareholding status of the major shareholders in actual control of the Company and the final controllers of such major shareholders in accordance with regulations.</p>																																																																																																				
<p>(III) Does the company establish and execute the risk control and firewall mechanism with the affiliated enterprises?</p>	<p>(III) The operation and finance of the Company and the affiliated enterprises are all operated independently. Besides, such related operation rules as "Rules Governing Transactions with Group Enterprises, Specific Parties and Related Parties" and "Rules Governing Subsidiary Company Supervision Management", etc. are specified, to specify the financial business transactions with the affiliated enterprises and matters required to be supervised.</p>																																																																																																				
<p>(IV) Does the company establish internal specifications to prohibit the internal parties of the company from trading securities by taking advantage of the non-opened information in market?</p>	<p>(IV) The Company establishes the Internal Major Information Disposition Procedures, to specify the prohibition of internal parties from trading securities by taking advantage of the non-opened information in market, and periodically engages in education publicity to the internal parties.</p>																																																																																																				
<p>III. Organization and Functions of Board of Directors</p> <p>(I) Does the Board of Directors prepare diversified guidelines in response to the organization of members and actualize the execution?</p>	<p>(I) The Company's corporate governance guidelines state that the members of the board of directors shall have the knowledge, skills and qualifications necessary for the performance of their duties. The composition of the board of directors shall be considered to be diversified, and the internal directors of the Company shall not be more than one-third. At the same time, the type of business operations and development needs, including but not limited to the following two major aspects:</p> <ol style="list-style-type: none"> 1. Basic backgrounds and conditions values: gender, age, nationality and culture. 2. Professional knowledge and skills: professional background (such as law, accounting, industry related knowledge, finance, marketing or technology), professional skills and industry experience. <p>In order to achieve the ideal goal of corporate governance, the board of directors should have the following capabilities: (1) operational judgment ability; (2) accounting and financial analysis ability; (3) management ability; (4) crisis processing capacity; (5) industry knowledge; (6) the comprehensive of international market; (7) leadership; (8) decision-making ability.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="text-align: left;">Diversified core ability</th> <th>Gender</th> <th>Management ability</th> <th>Leadership</th> <th>Industry knowledge</th> <th>Talent education</th> <th>Performance evaluation</th> <th>Accounting and finance</th> <th>Law</th> <th>Environmental protection</th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Director</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Chou Chun-Chi</td> <td>M</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td>✓</td> <td></td> </tr> <tr> <td>Hsueh Chien-Ping</td> <td>M</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Chou Wang Mei-Wen</td> <td>F</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Liu Shuen-Zen</td> <td>M</td> <td>✓</td> <td></td> <td></td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td></td> </tr> <tr> <td>Hong San-Xiong</td> <td>M</td> <td>✓</td> <td>✓</td> <td></td> <td>✓</td> <td>✓</td> <td></td> <td>✓</td> <td></td> </tr> <tr> <td>Jhan Hong-Chih</td> <td>M</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Yen Lou-Yu</td> <td>M</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td>✓</td> <td></td> <td></td> </tr> <tr> <td>Su Jyun-Bin (former)</td> <td>M</td> <td>✓</td> <td>✓</td> <td></td> <td>✓</td> <td>✓</td> <td></td> <td></td> <td>✓</td> </tr> </tbody> </table> <p>The Corporate Governance Rules of the Company specifies the composition of the members of the Board of Directors should consider gender equality and diversified guidelines. At present, there are 7 directors of the Company in total (including 1 female director), among which, 4 directors were performed by the ex-independent directors Mr. Lin Hsin-Yi, Mr. Lin Hsin-Ho, Mr. Liu Shuen-Zen and Mr. Lee Cheng, succeeded by the present independent directors Mr. Liu Shuen-Zen, Mr. Hong San-Xiong, Mr. Jhan Hong-Chih and Mr. Su Jyun-Bin. Mr. Su Jyun-Bin then had resigned in May of 2016 and Mr. Yen Lou-Yu was appointed as the new independent director in the shareholders' meeting in May of the same year. All the independent directors are professionals with important influences on the Company in practical operation, laws, financial accounting, performance evaluation, and talent cultivation development, etc. as independent directors, to provide professional recommendations and supervise the operation status of the management team; the number of independent directors account for more than 1/2 of the whole director number. The total attendance rate of independent directors is as high as 80%</p>	Diversified core ability	Gender	Management ability	Leadership	Industry knowledge	Talent education	Performance evaluation	Accounting and finance	Law	Environmental protection	Director										Chou Chun-Chi	M	✓	✓	✓	✓	✓		✓		Hsueh Chien-Ping	M	✓	✓	✓	✓	✓				Chou Wang Mei-Wen	F	✓	✓	✓	✓	✓				Liu Shuen-Zen	M	✓			✓	✓	✓			Hong San-Xiong	M	✓	✓		✓	✓		✓		Jhan Hong-Chih	M	✓	✓	✓	✓	✓				Yen Lou-Yu	M	✓	✓	✓	✓	✓	✓			Su Jyun-Bin (former)	M	✓	✓		✓	✓			✓
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<p>(II) Does the company, besides establishing Remuneration Committee and Audit Committee in accordance with laws, also voluntarily establish other committees with similar functions?</p>	<p>(II) The Company has established the Nominating Committee. It was to be established agreed by the resolution of the board of directors on October 27, 2017. And the Charter of Nominating Committee is adopted. The Committee is composed of five directors selected by the board of directors from among themselves; a majority, four, of the Committee members are independent directors while the other one is the chairman of the Company;</p> <table border="1" data-bbox="527 270 1514 537"> <thead> <tr> <th data-bbox="527 270 722 388">Committees Director</th> <th data-bbox="722 270 984 388">Audit Committee</th> <th data-bbox="984 270 1247 388">Compensation Committee</th> <th data-bbox="1247 270 1514 388">Nominating Committee</th> </tr> </thead> <tbody> <tr> <td data-bbox="527 388 722 418">Liu Shuen-Zen</td> <td data-bbox="722 388 984 418">✓(Chairperson)</td> <td data-bbox="984 388 1247 418">✓</td> <td data-bbox="1247 388 1514 418">✓</td> </tr> <tr> <td data-bbox="527 418 722 448">Hong San-Xiong</td> <td data-bbox="722 418 984 448">✓</td> <td data-bbox="984 418 1247 448">✓(Chairperson)</td> <td data-bbox="1247 418 1514 448">✓</td> </tr> <tr> <td data-bbox="527 448 722 477">Jhan Hong-Chih</td> <td data-bbox="722 448 984 477">✓</td> <td data-bbox="984 448 1247 477">✓</td> <td data-bbox="1247 448 1514 477">✓</td> </tr> <tr> <td data-bbox="527 477 722 507">Yen Lou-Yu</td> <td data-bbox="722 477 984 507">✓</td> <td data-bbox="984 477 1247 507">✓</td> <td data-bbox="1247 477 1514 507">✓(Chairperson)</td> </tr> <tr> <td data-bbox="527 507 722 537">Chou Chun-Chi</td> <td data-bbox="722 507 984 537">-</td> <td data-bbox="984 507 1247 537">-</td> <td data-bbox="1247 507 1514 537">✓</td> </tr> </tbody> </table> <p>The Committee shall convene at least once a year, and the Committee shall exercise the due care of a good administrator to faithfully perform the following duties and shall submit its proposals to the board for discussion:</p> <ol style="list-style-type: none"> (1) Laying down the standards of independence and a diversified background covering the expertise, skills, experience, gender, etc. of members of the board, supervisors and senior executives, and finding, reviewing, and nominating candidates for directors, supervisors, and senior executives based on such standards. (2) Establishing and developing the organizational structure of the board and each committee, and evaluating the performance of the board, each committee, and each director and senior executive and the independence of the independent directors. (3) Establishing and reviewing on a regular basis programs for director continuing education and the succession plans of directors and senior executives. (4) Establishing corporate governance guidelines of the Company. <p>Related rules and the evaluation are revealed in the investor relationship website of the Company. (http://mops.twse.com.tw/mops/web/t100sb03_1)</p>	Committees Director	Audit Committee	Compensation Committee	Nominating Committee	Liu Shuen-Zen	✓(Chairperson)	✓	✓	Hong San-Xiong	✓	✓(Chairperson)	✓	Jhan Hong-Chih	✓	✓	✓	Yen Lou-Yu	✓	✓	✓(Chairperson)	Chou Chun-Chi	-	-	✓
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<p>(III) Does the company establish performance rules and evaluation methods of the Board of Directors, and periodically engages in performance evaluation every year?</p>	<p>(III) The Company has established “Regulations on Performance Evaluation of the Board of Directors” on December 29th in 2015 and the Company will Issue self-evaluation questionnaire to all board members from 2015 year. By means of performing the performance evaluation of the Board of Directors periodically every year, by requesting each director to complete evaluation for previous year in such aspects as the operation, culture, internal/external relationship operation, self-evaluation in terms of the Board of Directors, for the conference unit/department of the Board of Directors to collect and compile them and report such in the board meeting and propose the direction of further improvement.</p> <p>In the questionnaire, the part 【Summary and description of BOD overall self-evaluation】 covers five aspects: (1) Participation into the Company's operation, (2) Quality promotion for the BOD's decision making, (3) The composition and structure of the BOD, (4) The directors' election and continuous advanced study, (5) Internal control; while in the other part 【Summary and description of self-evaluation of individual director of the Company's BOD】 reveals six evaluations: (1) The grasp of the Company's targets and missions, (2) Identification of the director's obligation, (3) Participation into the Company's operation, (4) Internal relationship management and communication, (5) The BOD members' profession and continuous advanced studies, (6) Internal control. After the questionnaires are fully recovered, the latest report of the board of directors will be submitted and suggestions for improvement will be proposed for the areas that can be strengthened. In the self-evaluation questionnaire of 2016y and 2015y, the evaluation has achieved an average score of 4 points (Agreement) - 5 points (strongly agree) between the directors on behalf of the Directors. There is certain degree of recognition for the current operation of the Company's board of directors. The “Procedures of Performance Evaluation of Directors” which stated the Board of Directors shall conduct self-evaluation at least once a year and shall engage an external independent professional institution or a panel of external experts and scholars to conduct triennial performance evaluation of the Board of Directors. Internal and external board performance evaluations shall be completed before the first board meeting held in the following year.</p> <p>The latest performance evaluation of directors for 2017 year has just engaged a panel of external experts to conduct. The 2017 performance evaluation of the Company's board of directors reveals 【Summary and description of BOD overall self-evaluation】 with 9 dimensions by 89 questions: (1) Constitution of an effective board, (2) Effective operation of board, (3) Professional development and training, (4) Corporate foresighting, (5) Performing duties, (6) Management of management level, (7) Creation of culture of the Company, (8) Communication with the stakeholders, (9) Performance evaluation; while in the other part 【Summary and description of self-evaluation of individual director of the Company's BOD】 reveals six evaluations by 27 questions: (1) The grasp of the Company's targets and missions, (2) Identification of the director's obligation, (3) The BOD members' profession and continuous advanced studies, (4) Performance of duties, (5) Participation into the Company's operation, (6) Internal relationship management and communication.</p> <p>The average score obtained was between: “Good” and “Excellent” and was reported to the board of directors on January 25, 2018. The company will use this assessment as an important reference to strengthen the board's functions.</p> <p>Related rules and the evaluation are revealed in the investor relationship website of the Company. (http://www.sinyi.com.tw/info/i_1_2_directors.php)</p>																								
<p>(IV) Does the company periodically evaluate the independence of the certified public accountant?</p>	<p>(IV) The Company evaluate the independence in the certified public accountant (CPA) at least once a year when the Company re-engages CPA each year, the Finance Department evaluates if such accountant conforms to the related regulations of independence and competency by the “Accountant Competency, Independence Evaluation Checklist” listing the independence evaluation items with reference with the Article 47 of Certified Public Accountant Act and No. 10 of the Bulletin of Norm of Professional Ethics for Certified Public Accountant “Integrity, Objectivity and Independence”. After obtaining the independence statement of the CPA intended to be appointed, the Finance Division submitted the evaluation result to the Audit Committee and the Board of Directors for discussion, to serve as the reference of appointing the accountant. (The latest yearly “Accountant Competency, Independence Evaluation Checklist” have been reported to the Company BOD on February 24, 2017 and February 26, 2018. The 2018 yearly result was shown on page 60-61.)</p>																								

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<p>IV. Does the company have dedicated (or non-dedicated) divisions or personnel responsible for corporate governance issues (including but not limited to the preparation for the materials required for directors and supervisors, convening of the meetings for directors and shareholders according to relevant laws and regulations, registration of companies and changes to registration details, compilation of meeting minutes for board meetings and shareholders' meetings)?</p>	<p>(I) The employee, Yang, Jing-Han, in Finance Division of the Company is the specialist to be responsible for corporate governance issues. The head of the Finance Division, CFO, is the convener to deal with the corporate governance affairs which include the preparation for the materials required for directors, planning the schedules of convening the Board meetings and shareholders' meetings, registration of companies and changes to registration details, compilation of meeting minutes for board meetings, function-committee meetings and shareholders' meetings, arrangement of the lessons of the board members, assistance with the performance self-evaluation of the board members and functional committee members, the monitoring and improvement of corporate finance measures in place, the meeting and communication with investors, and explain to internal and external parties the effectiveness of our corporate governance mechanism.</p> <p>(II) The business promotion situation for the year 2017 is as follows: (1) In order to ensure that the members of the board are informed of the Company's major information immediately, the Company immediately informs the board members after issuing a major message; (2) Conduct 6 hours training courses for board members at the Company; (3) Purchase the liabilities insurance of the Company for its directors and managers, and the most recent insurance for all directors is with an insured amount of US\$3,000 (approximately NT\$96,000), and a period of insurance of 07/15/2017~07/15/; (4) Meetings for the communications between independent directors and Certified Public Accountants and the internal audit head from time to time was held. The meeting was held twice in total in the year of 2017 to implement the internal control internal control system. A summary of the communication is available on the Company's website (http://www.sinyi.com.tw/info/i_1_3_committee.php); (5) In order to implement corporate governance, the "Procedures of Performance Evaluation of Directors" which stated the Board of Directors shall conduct self-evaluation at least once a year and shall engage an external independent professional institution or a panel of external experts and scholars to conduct triennial performance evaluation of the Board of Directors. The Company issues the evaluation questionnaire in the following January periodically for the performance of previous year. The most recent evaluation of the performance of the board of directors for the year 2017 was the appointment of an external professional organization. It has been reported to the board of directors of January 25, 2017; (6) The Online Conference for investors will be held at least twice a year. In 2017, the meetings were held by three times individually: in March, August and the early November. Meanwhile the meeting records were all displayed on the Company's website for investors to replay. (http://www.sinyi.com.tw/info/i_4_1_news.php); (7) To ensure the implementation of the ethical practice, the Company's "Ethical Corporate Management Best Practice Principles" stipulates that at least once a year, the Company shall report to the board of directors on the implementation of the plan to promote integrity management. The head of Corporate Ethics Office have reported to the BOD on October 27, 2017 in representative of "TEM Committee" (Corporate Ethics Promotion Committee); (8) In order to allow the directors to understand the Company's practical operations, the Company arranged their visit to the Company's major subsidiaries in Mainland China, Sinyi Real Estate (Shanghai) Limited and Shanghai Sinyi Real Estate Inc, in September of the year 2017.</p> <p>(III) The Finance Division reported all colleagues of the Company the status of implementation of corporate governance at the Company's important meeting such as the monthly meetings. In addition, the Finance Division accepted the invitation of the TWSE in 2015 and shared the experience of implementing corporate governance with other listed companies. Furth more, the Finance Division published the monthly easy-understanding comedies in 2016 to the Company's colleagues to promote the concept and meaning of corporate governance and issued the press release to promote externally the achievement of corporate governance as well.</p>																
<p>V. Does the company establish communication channel of the stakeholders (including but not limited to shareholders, employees, customers, supplier, etc.), and establish an exclusive zone of the stakeholders in the company's website, and properly respond the important issues of corporate social responsibility concerned by the stakeholders?</p>	<p>The Company builds a "stakeholders zone" on its official website and discloses on it the way of appeals for stakeholders. The Company establishes "Rules Governing the Recommendations and Appeal of the Stakeholders to the Audit Committee" and provides an Audit Committee appeal and recommendation mailbox in the Company's website, to facilitate a commendable communication channel for the stakeholders and independent directors of the Company. (http://www.sinyi.com.tw/about/stakeholder.php)</p> <table border="1" data-bbox="506 1299 2007 2834"> <thead> <tr> <th data-bbox="506 1299 646 1377">Stakeholder</th> <th data-bbox="646 1299 911 1377">Main focus</th> <th data-bbox="911 1299 1209 1377">Corporate communication and response channel</th> <th data-bbox="1209 1299 2007 1377">Response strategy and measures</th> </tr> </thead> <tbody> <tr> <td data-bbox="506 1377 646 2053">Customers</td> <td data-bbox="646 1377 911 2053">Service Quality and Innovation. 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We have updated our audit system on service quality in order to boost customers' satisfaction. In 2017, we have renewed our survey methodology on customer satisfaction. We also performed two phone calls within five months of the completion of property purchase so as to gauge customers' satisfaction.</td> </tr> <tr> <td data-bbox="506 2053 646 2312">Colleagues</td> <td data-bbox="646 2053 911 2312">Career Planning Workplace Health and Safety</td> <td data-bbox="911 2053 1209 2312">Internal meetings, internal communication platforms, letterbox for employees, department service hotline, labor relations meetings, EAP support to colleagues, Sexual Harassment Prevention Hotline 1234, feedback on training curricula, internal questionnaire surveys</td> <td data-bbox="1209 2053 2007 2312">Talent development to increase the success rate for new hires to pass the probation period. 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Upon the receipt of written questions from investors, IR officers usually reply within one working day. A summary of all the questions from investors and responses from IR is forwarded to the board on an annual basis. Management seeks to enhance the effectiveness of the board with timely delivery of information, convening of meetings and arrangement of directors' visits.</td> </tr> </tbody> </table>	Stakeholder	Main focus	Corporate communication and response channel	Response strategy and measures	Customers	Service Quality and Innovation. 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Customers	Service Quality and Innovation. Customer Private Protection	Contact window: Customer hotline: (0800) 211922 Sinyi Realty/Sinyi Realty Home & Lifestyle Services/Sinyi's Corporate Sustainability website; Fans groups for Sinyi Realty/Sinyi Realty Home & Lifestyle Services; Sinyi bimonthly journal; Customer outreach; Customer feedback channels	Enhancement of efforts in catchment areas with better services to customers Outreach to customers who have purchased their properties via Sinyi Customer care personnel respond in real-time via phone and the Internet to needs and questions from customers. Meanwhile, we have established the Department of Customer Services to ensure the level of our services. The purpose is to conduct audits and confirmation on the implementation of customer-care policies, handle customer complaints and assist front-line sales personnel in responding, in a proactive manner and whenever necessary. We have updated our audit system on service quality in order to boost customers' satisfaction. In 2017, we have renewed our survey methodology on customer satisfaction. We also performed two phone calls within five months of the completion of property purchase so as to gauge customers' satisfaction.														
Colleagues	Career Planning Workplace Health and Safety	Internal meetings, internal communication platforms, letterbox for employees, department service hotline, labor relations meetings, EAP support to colleagues, Sexual Harassment Prevention Hotline 1234, feedback on training curricula, internal questionnaire surveys	Talent development to increase the success rate for new hires to pass the probation period. Health/childbirth grant/travel/social clubs/annual leaves/peer support/birthday, wedding and funeral grants/retirement and other employee benefits														
Shareholders	Market Image Corporate Governance Operation Performance Labor Relations Regulation Compliance	Contact window: 02-2755-7666#2678 Ms. Yang Shareholders' meetings, online analysts' meetings, annual reports, telephone number of the spokesperson or deputy spokesperson, mailbox or letterbox for investors, webpages for investor relations, mailbox for complaints to Audit Committee and stakeholders' relations	At least two analysts meetings per year Release of quarterly financials before the statutory deadlines In addition to the disclosure on Market Observation Post System and Sinyi's official website, the announcement of major events may be accompanied with press releases or press conferences if necessary. Upon the receipt of written questions from investors, IR officers usually reply within one working day. A summary of all the questions from investors and responses from IR is forwarded to the board on an annual basis. Management seeks to enhance the effectiveness of the board with timely delivery of information, convening of meetings and arrangement of directors' visits.														

Evaluation Items	Facts of performance Description of Summary			
	Society	Enterprise External Operation; Enterprise's Society Impact.	Contact window: 02-2755-7666#2331 Ms. Huang Sinyi's Corporate Sustainability website; We are one project/Sinyi Academy website; Sinyi's Facebook group pages; seminars for industry professionals, academics and government officials; public hearings on laws and regulations; policy talks; workshops on real estate taxations; Sinyi's recruitment site, hot line and mailbox; press conferences	We continue our efforts with communities in the pursuit of social welfare. In 2017, We are one project received the Taiwan Presidential Cultural Award. We organize workshops to enhance the impact of Sinyi's CSR initiatives and advocate the importance of CSR and sustainability. In 2017, we received the Taiwan Corporate Sustainability Awards for achievements in social inclusion. We ensure that our business premises install automated external defibrillators (AED) and obtain the certificates for friendliness to breastfeeding.
	Environment	Regulation Compliance. Energy Conservation and Carbon Reductions External Environment Protection	Contact window: 02-2755-7666#8153 Ms. Chen Green procurement, Sinyi Corporate Sustainability mailbox and webpages	We continue our efforts in energy conservation and carbon reduction, and broadcast to the public the importance of doing so. In 2017, we managed to reduce 10% carbon footprint (compared with 2015) and accumulatively 40% or so in carbon emissions from electricity consumption per capital (compared with 2010). In 2017, we have completed the trial runs for digitalization of property alerts at 67 branches in Taiwan. This initiative will be implemented in all of our branches in Taiwan in 2018.
	Suppliers	Green Procurement Procurement ethics	Contact window: 02-2755-7666#8154 Ms. Liu Hold the meeting with Supplier	100% of our suppliers have signed human right clauses with us. In 2017, we conducted audits on 213 suppliers, i.e. 76.6% of our suppliers. All of the suppliers we audited last year passed our assessment. Sinyi's sustainability branch system has introduced supply chain management procedures and checklists.
VI. Does the company appoint a professional stock affair handling agency to process the affairs of shareholders' meeting?	The Company appoints Capital Securities Corporation to process the related affairs of shareholders' meeting.			
VII. Information Opening (I) Does the company set up a website to disclose the financial business and the corporate governance information? (II) Does the company adopt other information disclosure methods (such as setting up an English website, designating exclusive personnel to be in charge of the corporate information collection and disclosure, actualizing the speaker system, institutional investor conference process placement in the company's website, etc.)?	(I) The Company discloses the related finance, business and stock affair information of the Company in the investor relationship website of the Company's website, and an exclusive zone of corporate governance is provided to describe the related statutes system and execution status (http://www.sinyi.com.tw/info/company.php). (II) The Company sets up an English website of investor relationship and provides comprehensive financial information the same as Chinese website of investor relationship, to facilitate foreign investors to acquire the same information as domestic investors, and further upgrade the international visibility and information transparency. (http://www.sinyi.com.tw/info/company-en.php) The Company's website (www.sinyi.com.tw) is operated by such departments as finance, public affair, and business research office, etc., in charge of collecting related information for exclusive personnel to be in charge of processing such related matters as disclosing, etc. The Company also provides a speaker system which the spokesperson and deputy spokesperson are responsible for the make external statements and clarifications. The Company has the online conference with investors at least twice a year and the conferences were held in March, August and November in 2017. Related information including the content of presentation and the online recording file are provided in the investor relationship website of the Company. (http://www.sinyi.com.tw/info/company.php)			
VIII. Does the company have other available important information helpful to understand the corporate governance and performance status (including but not limited to employee interests, employee concern, investor relationship, supplier relationship, rights of stakeholders, advanced study status of directors and supervisors, execution status of risk management policy and risk measurement standard, execution status of client policy, the status of purchasing liability insurance of the company for its directors and supervisors, etc.)?	(I) Employee Interests and Employee Concern: The Company towards its internal colleagues, besides providing related interests, also provides professional consultant service to its colleagues and family members. In response to individual demands, such consultancy services concerning work career, family paternity, emotion between two genders, physical/mental stress, law, finance and medical issues, etc. are provided, to assist each colleague to possess balanced work and life. As to the external parties, through such organization or group as Sinyi Cultural Foundation, Sinyi Charity Organization, Sinyi Volunteer, etc., the Company encourages colleagues to actively participate in public social welfare activity services, to feed back the community. The Company also provides employees a good communication channel, to assist them to engage in bilateral communication with the management and directors. In addition, the Company also holds an organization recognition investigation and supervisor leadership style questionnaire investigation each year, so as to explore the aspects for further improvement, and increase the interaction opportunities between the managerial level and colleagues. (II) Investor Relationship: The initial principle of solidifying the corporate governance mechanism is to protect the shareholders equity and treat all shareholders in a fair manner. The Company has adopted some measures as below: 1. Bringing forward of announcement of audited/ reviewed financial statements: The Company has announced its reviewed quarterly financial statements within one month after the end of the quarter. (the statutory time limit: within 45 days) From 2014, the Company has announced its audited annual financial statements no later than the end of February next year. (the statutory time limit: no later than the end of March next year). 2. Adjusting the date and time of annual shareholders' meeting. The Company avoids convening its annual shareholders' meeting at hot date. From 2014, the annual shareholder's meeting is held before end of May. In addition, the starting time of the meeting will be adjusted to 9: 30 AM for the sake of convince of the shareholders attending the meeting from far away. 3. Providing English business and financial information: The Company issued English financial statements from 2010, announced Chinese and English material information at the same time from 2011, built the English website of investors in 2015 and provided shareholders with English annual report and shareholders' meeting handbook from 2015. 4. From 2012, at the time of a vote, for each proposal, the chairperson first announces the total number of voting rights represented by the attending shareholders, followed by a poll of the shareholders. Election of directors has been conducted in accordance with the candidate nomination system. 5. Since 2009, the Company provides shareholders to exercise voting rights in electronic manner for the annual meeting of shareholders, as one of the few leading domestic TWSE/GSTM-listed companies in using shareholders' meeting communication voting platform. 6. The Company periodically convenes online institutional investor conference since 2009. 7. Upon convening a shareholders' meeting, it also makes efforts to avoid presenting an extraordinary motion proposal, to maintain the interests			

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	<p>of the shareholders using the e-communication voting system. The minutes of shareholders' meeting are also displayed in the Company's website.</p> <p>(III) Supplier Relationship:</p> <ol style="list-style-type: none"> The purchase personnel of the Company would jointly with the purchase requisition unit/department from time to time engage in evaluation on service quality, delivery schedule, and price of a supplier, and in accordance with the evaluation result establish a qualified supplier database. Concerning the suppliers with outstanding result, a price negotiation and tendering would be provided in priority, to ensure quality and reduce the purchase cost of the Company. In order to actualize the protection of human rights, it would also extend to the suppliers in close transactions with the Company, by taking initiative to invite them to sign a human right contract, to respect the basic labor human right protection of their employees. The Company also established the "Ethical Guideline Governing the Purchase Work of Sinyi Group and Its Affiliated enterprises" in 2014, requesting the personnel involving in purchase of each unit/department to faithfully observe the said Guideline. In addition, "Normal Operation Behavior Specification of Sinyi Conglomerate" is also newly established, by issuing notes to the qualified suppliers to sign and faithfully observe the said specification, in order to seek for the supplier partners recognizing faithful operation. <p>(IV) Rights of Stakeholders:</p> <p>The Company through judgment deems the major stakeholders to be clients, colleagues, shareholders, state and community, natural environment; as concurrent consideration and balance of the interests of the stakeholders has always been the objective of the Company, during internal proposals and discussions of major issues, it is required to engage in evaluation vs. the impacts on the major stakeholders, to ensure the interests balance of the stakeholders. Besides, the Company also provides Audit Committee appeal and recommendations mailbox in the Company's website, to facilitate the stakeholders of the Company a channel to reflect their comments to the independent directors, to maintain their interests. The related descriptions in detail are shown in page 72, the description of the general status of fulfilling the corporate social responsibility.</p> <p>(V) Advanced Study Status of Directors:</p> <p>The Company's independent directors and directors already fulfilled at least 6 hours each of the 2017 advanced study program for directors while details are revealed as below:</p> <table border="1" data-bbox="537 899 2011 2190"> <thead> <tr> <th rowspan="2">Title/ Name</th> <th colspan="2">Date of Advanced Study</th> <th rowspan="2">Organizer</th> <th rowspan="2">Name of Program</th> <th rowspan="2">Hour</th> <th rowspan="2">Whether the advanced study conforms to regulations (Note 1)</th> </tr> <tr> <th>From</th> <th>To</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Chou Chun-Chi, Chairperson</td> <td>04/27/2017</td> <td>04/27/2017</td> <td>Taiwan Institute for Sustainable Energy</td> <td>Deepening Taiwan and creating a sustainable future</td> <td>3</td> <td rowspan="13">Yes</td> </tr> <tr> <td>10/26/2017</td> <td>10/26/2017</td> <td>Taiwan Corporate Governance Association</td> <td>The new trend of corporate fraud detection</td> <td>3</td> </tr> <tr> <td>11/15/2017</td> <td>11/15/2017</td> <td>Taiwan Corporate Governance Association</td> <td>Corporate internal investigation and practice sharing</td> <td>3</td> </tr> <tr> <td rowspan="2">Legal representative of Sinyi Co., Ltd.: Chueh Chien-Ping Vice Chairperson</td> <td>10/26/2017</td> <td>10/26/2017</td> <td rowspan="2">Taiwan Corporate Governance Association</td> <td>The new trend of corporate fraud detection</td> <td>3</td> </tr> <tr> <td>11/15/2017</td> <td>11/15/2017</td> <td>Corporate internal investigation and practice sharing</td> <td>3</td> </tr> <tr> <td rowspan="2">Legal representative of Sinyi Co., Ltd.: Chou Wang Mei-Wen, Director</td> <td>10/26/2017</td> <td>10/26/2017</td> <td rowspan="2">Taiwan Corporate Governance Association</td> <td>The new trend of corporate fraud detection</td> <td>3</td> </tr> <tr> <td>11/15/2017</td> <td>11/15/2017</td> <td>Corporate internal investigation and practice sharing</td> <td>3</td> </tr> <tr> <td rowspan="2">Liu Shuen-Zen, Independent Director</td> <td rowspan="2">08/09/2017</td> <td rowspan="2">08/09/2017</td> <td rowspan="2">Taiwan Corporate Governance Association</td> <td>The major changes in audit reports</td> <td>3</td> </tr> <tr> <td>How the Directors and supervisors to be aware about the enterprise risk management and crisis management</td> <td>3</td> </tr> <tr> <td rowspan="3">Hong San-Xiong Independent Director</td> <td>03/22/2017</td> <td>03/22/2017</td> <td>Taiwan Securities Association</td> <td>Directors and supervisors (including independent directors) practice advanced seminar - Corporate governance and corporate social responsibility II</td> <td>3</td> </tr> <tr> <td>10/26/2017</td> <td>10/26/2017</td> <td>Taiwan Corporate Governance Association</td> <td>The new trend of corporate fraud detection</td> <td>3</td> </tr> <tr> <td>11/07/2017</td> <td>11/07/2017</td> <td>Taiwan Securities Association</td> <td>Directors and supervisors (including independent directors) practice advanced seminar - From the perspective of corporate governance</td> <td>3</td> </tr> <tr> <td rowspan="3">Jhan Hong-Chih Independent Director</td> <td>11/15/2017</td> <td>11/15/2017</td> <td rowspan="3">Taiwan Corporate Governance Association</td> <td>Corporate internal investigation and practice sharing</td> <td>3</td> </tr> <tr> <td>12/07/2017</td> <td>12/07/2017</td> <td>Lion Travel Agency Co., Ltd. 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please refer to page. 309.</p> <p>(VIII) Establishment of the disposition procedures governing internal major messages:</p> <p>In order to establish a commendable internal major information disposition and disclosure mechanism of the Company, avoid improper information disclosures, and ensure conformity and correctness of the information released by the Company to external parties, the Company already in accordance with the guideline examples proclaimed by the competent authorities establishes the "Internal Major Information Disposition Procedures" of the Company, and performs publicity to its employees, managers and directors in due time, to avoid them from violating laws or insider trading matters.</p> <p>(IX) Execution status of client policy:</p> <p>Besides setting up a telephone and network online client service center to respond to the requirements and questions of clients at all times, in order to strengthen the high concern level of client service, the "Client Service Department" takes initiative in performing non-scheduled checks</p>						Title/ Name	Date of Advanced Study		Organizer	Name of Program	Hour	Whether the advanced study conforms to regulations (Note 1)	From	To	Chou Chun-Chi, Chairperson	04/27/2017	04/27/2017	Taiwan Institute for Sustainable Energy	Deepening Taiwan and creating a sustainable future	3	Yes	10/26/2017	10/26/2017	Taiwan Corporate Governance Association	The new trend of corporate fraud detection	3	11/15/2017	11/15/2017	Taiwan Corporate Governance Association	Corporate internal investigation and practice sharing	3	Legal representative of Sinyi Co., Ltd.: Chueh Chien-Ping Vice Chairperson	10/26/2017	10/26/2017	Taiwan Corporate Governance Association	The new trend of corporate fraud detection	3	11/15/2017	11/15/2017	Corporate internal investigation and practice sharing	3	Legal representative of Sinyi Co., Ltd.: Chou Wang Mei-Wen, Director	10/26/2017	10/26/2017	Taiwan Corporate Governance Association	The new trend of corporate fraud detection	3	11/15/2017	11/15/2017	Corporate internal investigation and practice sharing	3	Liu Shuen-Zen, Independent Director	08/09/2017	08/09/2017	Taiwan Corporate Governance Association	The major changes in audit reports	3	How the Directors and supervisors to be aware about the enterprise risk management and crisis management	3	Hong San-Xiong Independent Director	03/22/2017	03/22/2017	Taiwan Securities Association	Directors and supervisors (including independent directors) practice advanced seminar - Corporate governance and corporate social responsibility II	3	10/26/2017	10/26/2017	Taiwan Corporate Governance Association	The new trend of corporate fraud detection	3	11/07/2017	11/07/2017	Taiwan Securities Association	Directors and supervisors (including independent directors) practice advanced seminar - From the perspective of corporate governance	3	Jhan Hong-Chih Independent Director	11/15/2017	11/15/2017	Taiwan Corporate Governance Association	Corporate internal investigation and practice sharing	3	12/07/2017	12/07/2017	Lion Travel Agency Co., Ltd. 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	<p>and confirmations of the execution status of client policies, accepting the complaints and dispositions of clients, and assisting the first-line business colleagues in handling client complaint cases, by self-assuring it as an internal "Consumers' Foundation" of the Company, to duly perform the work of maintaining client's interests. Besides, Client Service Department also, through the satisfaction level investigation mechanism and various audit systems, continues to improve and better the service quality of the Company. Client Service Department provides a 24-hour online client service system which was granted the award of "The Best Client Service Center" in the "Grand Assessment of 2014 Taiwan Service" conducted by "Commercial Times". In 201y, we adjusted the satisfaction survey method. From the same year onwards, it also added two new satisfaction visits to the buyer's customer five months after the completion of the transaction because of our care about the customer's housing situation. Subsequent, we may assist the customer in resolving any problem they met for the house purchased at our soonest. We expect to improve industrial service standards with more stringent standards and more attentive services.</p> <p>(X) Status of purchasing liability insurance of the Company for its directors: The Company already purchases liability insurance for its all directors, as the total insurance amount is US\$3,000 thousand (equivalent of NT\$96,000,000) and the insurance coverage period starts from July 15, 2017 to July 15, 2018.</p> <p>(XI) Our company participates for the 5th time in the corporate governance system evaluation held by Taiwan Corporate Governance Association and passed the corporate governance evaluation of the advanced version of CG6008 in January 2014 (from CG6006 on, the validity of this certificate shall last two consecutive years). We continue to review and improve our corporate governance practices by following the corporate governance evaluation metrics designed by the Taiwan Stock Exchange Corporation. In 2017, we did not commission any professional institutes to assess our corporate governance system or take part in the corporate governance system evaluation held by Taiwan Corporate Governance Association.</p>