2018 Sinyi's corporate governance performance status

	2018 Sinyi's corporate governance performance status
Evaluation Items	Facts of performance Description of Summary
I. Does the Company specify	The Board of Directors of the Company approved the "Corporate Governance Practices Rules", Chapter III: Enhancing the
and disclose the corporate	Function of Board of Directors - Section 1: Structure of Board of Directors - Article 20, of Sinyi Realty Inc. in the Board
governance best practice	meeting of August 2000 with the newest revision approved in January, 2018, to refine the corporate government system,
principles in accordance	solidify supervision functions and strengthen the management performance. The Company also periodically reviews the
with the "Corporate	actualization status of the corporate governance and makes improvement accordingly; there has been no major discrepancy
Governance Best Practice	status in its execution up to present. the said Rules are also disclosed in the exclusive zone of "Corporate Governance" in the
Principles for TWSE/GTSM	investor relationship website of the Company. (http://www.Sinyi.com.tw/info/company.php)
Listed Companies"?	
II. Corporate Equity Structure as	nd Shareholders' Equity
(I) Does the Company specify	(I) The Company specified investor relationship disposition procedures, and dispose shareholder's recommendations,
internal operation	doubts, disputes and lawsuit matters in accordance with such procedures, and periodically reviews the actualization
procedures to dispose	status in accordance with such procedures and improves accordingly; there has been no major discrepancy status in its
recommendations, doubts,	execution up to present.
disputes and lawsuit matters	
of shareholders, and	
implement in accordance	
with such procedures?	
(II) Does the Company master	(II) The Company keeps close contacts with the major shareholders, and most of the major shareholders directly participate
the major shareholders in	in the operation of the Company; the Company also discloses the shareholding status of the major shareholders in actual
actual control of the	control of the Company and the final controllers of such major shareholders in accordance with regulations.
Company and the name list	
of the final controllers of	
such major shareholders?	
(III) Does the Company	The operation and finance of the Company and the affiliated enterprises are all operated independently. Besides, such
establish and execute the	related operation rules as "Rules Governing Transactions with Group Enterprises, Specific Parties and Related Parties" and
risk control and firewall	"Rules Governing Subsidiary Company Supervision Management", etc. are specified, to specify the financial business
mechanism with the	transactions with the affiliated enterprises and matters required to be supervised.
affiliated enterprises?	
(IV) Does the Company	The Company establishes the Internal Major Information Disposition Procedures, to specify the prohibition of internal
establish internal	parties from trading securities by taking advantage of the non-opened information in market, and periodically engages in
specifications to prohibit	education publicity to the internal parties.
the internal parties of the	
Company from trading	

Evaluation Items		Facts of performance Description of Summary									
securities by taking											
advantage of the											
non-opened information in											
market?											
	(I) The Company	's corpo	rate govern	nance guio	lelines sta	te that th	ne members	s of the bo	ard o	f directors sh	all have the
Board of Directors	- ·		0	0							of the board of
(I) Does the Board of Directors	directors shall										
prepare diversified									-	•	not limited to the
guidelines in response to the	following two			y pe or ea	onicos ope		ara ac veroj	Pilielii liee	(45)	iciaanig sat	not inniced to the
organization of members	1. Basic backgr			ons value	s: gender	age nati	ionality and	d culture			
and actualize the execution?									ıntino	industry re	elated knowledge,
	finance, marke		0	-		0	`		3111111	, maastry re	idea knowledge,
									hould	d have the fo	llowing capabilities:
	(1) operational			-	0						0 1
	processing cap	, .		` '			-	2 \ /		,	5 ()
	decision-maki	• ,		Riowicas	5c, (0) the	compren	ichorve of h	itterriation	ai iita	irket, (7) read	(0)
	Diversified		. y ·]
	core ability	Gender	Management	Leadership	Industry	Talent	Performance	Accounting	Law	Environmental	
		Gender	ability	Leadership	knowledge	education	evaluation	and finance	Law	protection	
	Director		✓	✓	✓	✓	 		✓	✓	_
	Chou Chun-Chi Hsueh Chien-Ping	M M	∨	∨	∨	∨	∨		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	V	-
	Chou Wang	F	✓	✓	✓	✓	✓				1
	Mei-Wen						 				
	Liu Shuen-Zen(Note)	M	✓			✓	V	✓			
	Hong San-Xiong	M	✓	✓		✓	✓		✓		
	Jhan Hong-Chih	M	√	√	√	√	√				
	Yen Lou-Yu	M Zon Inc	lonondont Dira	stor regioned	on 2018 /7 /2	1 for boing t	the deep of the	Donartment o	f Accou	enting at Nationa] l Taiwan University ("NTU")
	on 2018/8/1 in acco								n Accou	mung at Nationa	r raiwair Offiversity (1910)
									mber	s of the Boar	d of Directors should
											in total (including 1
						-				1 2	/Ir. Jhan Hong-Chih
											Company in practical
	operation, laws, fir										
	-									-	ent team; the number
											e rate of independent
	directors is as high				-						-

Evaluation Items		Facts of	f performance Descrip	tion of Summary	
					pendent director on July 31, 2018 independent directors included).
(II) The Company, besides establishing Remuneration Committee and Audit Committee in accordance with laws, also voluntarily	board of directors or composed of five dir	October 27, 2018. A ectors selected by the	nd the Charter of Non board of directors fror	ninating Committee is a	reed by the resolution of the adopted. The Committee is majority, four of the Committee iny;
establish other committees with similar functions?	Committees Director	Audit Committee	Compensation Committee	Nominating Committee	
	Liu Shuen-Zen	✓	✓	✓	
	Hong San-Xiong	✓	✓(Chairperson)	✓	7
	Jhan Hong-Chih	✓	√	✓	7
	Yen Lou-Yu	✓(Chairperson)	✓	✓(Chairperson)	
	Chou Chun-Chi	-	-	✓	
	convener of Note 2: Mr. Yen Lu-	Audit committee. You, original convene	of Nomaniting Comr		ou has been selected as the current convener of Audit maniting Committee.

Evaluation Items	Facts of performance Description of Summary
	The Committee shall convene at least once a year, and the Committee shall exercise the due care of a good administrator to faithfully perform the following duties and shall submit its proposals to the board for discussion: (1) Laying down the standards of independence and a diversified background covering the expertise, skills, experience, gender, etc. of members of the board, supervisors and senior executives, and finding, reviewing, and nominating candidates for directors, supervisors, and senior executives based on such standards. (2) Establishing and developing the organizational structure of the board and each committee, and evaluating the performance of the board, each committee, and each director and senior executive and the independence of the independent directors. (3) Establishing and reviewing on a regular basis programs for director continuing education and the succession plans of directors and senior executives. (4) Establishing corporate governance guidelines of the Company. Related rules and the evaluation are revealed in the investor relationship website of the Company. (http://mops.twse.com.tw/mops/web/t100sb03_1)
(III) Does the Company establish performance rules and evaluation methods of the Board of Directors, and periodically engages in performance evaluation every year?	(III) The Company has established "Regulations on Performance Evaluation of the Board of Directors" on December 29th in 2015 and the Company will issue self-evaluation questionnaire to all board members from 2016. By means of performing the performance evaluation of the Board of Directors periodically every year, by requesting each director to complete evaluation for previous year in such aspects as the operation, culture, internal/external relationship operation, self-evaluation in terms of the Board of Directors, for the conference unit/department of the Board of Directors to collect and compile them and report such in the board meeting and propose the direction of further improvement. In the questionnaire, the part 【Summary and description of BOD overall self-evaluation】 covers five aspects: (1) Participation into the Company's operation, (2) Quality promotion for the BOD's decision making, (3) The composition and structure of the BOD, (4) The directors' election and continuous advanced study, (5) Internal control; while in the other part 【Summary and description of self-evaluation of individual director of the Company's BOD】 reveals six evaluations: (1) The grasp of the Company's targets and missions, (2) Identification of the director's obligation, (3) Participation into the Company's operation, (4) Internal relationship management and communication, (5) The BOD members' profession and continuous advanced studies, (6) Internal control. After the questionnaires are fully recovered, the latest report of the board of directors will be submitted and suggestions for improvement will be proposed for the areas that can be strengthened. In the self-evaluation questionnaire of 2017y and 2015y, the evaluation has achieved an average score of 4 points (Agreement) - 5 points (strongly agree) between the directors on behalf of the Directors. There is certain degree of recognition for the current operation of the Company's board of directors. The "Procedures of Performance Evaluation of Directors" which stated the Boa

Evaluation Items	Facts of performance Description of Summary
	The latest performance evaluation of directors for 2018 year has just engaged a panel of external experts to conduct. The 2018 performance evaluation of the Company's board of directors reveals [Summary and description of BOD overall self-evaluation] with 9 dimensions by 89 questions: (1) Constitution of an effective board, (2) Effective operation of board, (3) Professional development and training, (4) Corporate foresighting, (5) Performing duties, (6) Management of management level, (7) Creation of culture of the Company, (8) Communication with the stakeholders, (9) Performance evaluation; while in the other part [Summary and description of self-evaluation of individual director of the Company's BOD] reveals six evaluations by 27 questions: (1) The grasp of the Company's targets and missions, (2) Identification of the director's obligation, (3) The BOD members' profession and continuous advanced studies, (4) Performance of duties, (5) Participation into the Company's operation, (6) Internal relationship management and communication. The average score obtained was between: "Good" and "Excellent" and was reported to the board of directors on January 25, 2019. The Company will use this assessment as an important reference to strengthen the board's functions.
	 The improvement goals: To nominate a new young or female Board member candidate who could be femilar with the property industry. To plan for the based on the current Sinyi's strategy for purpose of utmost function. To incease the Board members' participantion in process of the satragy and material decision making. Such as to arrgange a seminar or invite the independent director to the internal important meeting. We will take this evaluation result as the reference to improve the board effiency, and will nominate a youg female candidate as our new Board member. Also, we will provide a list of the Board training for Board meeting's discussion and approval.
	Related rules and the evaluation are revealed in the investor relationship website of the Company. (http://www.Sinyi.com.tw/info/i_1_2_directors.php)
independence of the certified public accountant?	The Company evaluate the independence in the certified public accountant (CPA) at least once a year when the Company re-engages CPA each year, the Finance Department evaluates if such accountant conforms to the related regulations of independence and competency by the "Accountant Competency, Independence Evaluation Checklist" listing the independence evaluation items with reference with the Article 47 of Certified Public Accountant Act and No. 10 of the Bulletin of Norm of Professional Ethics for Certified Public Accountant "Integrity, Objectivity and Independence". After obtaining the independence statement of the CPA intended to be appointed, the Finance Division submitted the evaluation result to the Audit Committee and the Board of Directors for discussion, to serve as the reference of appointing the accountant. (The latest yearly "Accountant Competency, Independence Evaluation Checklist" have been reported to the Company BOD on February 26, 2018 and February 25, 2019. The 2019 yearly result was shown on page 3-86.)
IV. Does the Company have dedicated (or	(I) Mr. Chen, Chih-Huan, senior manager of Finance Department of the Company, with the CPA license of R.O.C. and more than three years experiences of financial management in public limited company is the specialist to be responsible for

T 1		т.
Hva	luation	Items

non-dedicated) divisions or personnel responsible for corporate governance issues (including but not limited to the preparation for the materials required for directors and supervisors, convening of the meetings for directors and shareholders according to relevant laws and regulations, registration of companies and changes to registration details, compilation of meeting minutes for board meetings and shareholders' meetings)?

Facts of performance Description of Summary

corporate governance issues. The duty of the specialist is the convener to deal with the corporate governance affairs which include:

- (1) Prepare for the materials required for directors, and provide hard copies of meetings to the directors;
- (2) Assist for the inauguration and lessons of the directors;
- (3) Assist for the directors to compliance related laws and regulations;
- (4) Ensure the directors to catch the major informations immediately and inform them as soon as possible after issuing major messages;
- (5) To enhance the professional ability of each director, providing the information provided by Real Estate Planning & Research Office daily, the industry dynamics quarterly and the related seminar for the independent directors;
- (6) Arrange and deal with the schedule of of convening the board meetings and shareholders' meetings;
- (7) Deal with the registration of companies and changes to registration details;
- (8) Make meeting records for the board meetings and function-committee meetings after the end of meetings twenty days;
- (9) Arrange the inspection activities to the material operatiog units and subsidiaries for the directors;
- (10) Assist the Board and each functional committes to take a self-eveulation each year and external eveualtion each three year;
- (11) Supervise and enhance the actual corporate governance issues;
- (12) Convene investor conferences;
- (13) Treat the investors and reply the queries asked by them and announce the results of corporate governance issues;
- (14) Implement related corporate governance issues according to the articles of incorporation and contracts.
- (II) The business promotion situation as below are reported to the board related to the corporate governance issues, and already reported the business promotion situation for 2017 and schedule for 2018 to the board in March, 2018. The business promotion situation for the year 2018 is as follows:
 - (1) In order to ensure that the members of the board are informed of the Company's major information immediately, the Company immediately informs the board members after issuing major messages;
 - (2) Conduct 6 hours training courses for board members at the Company;
 - (3) Purchase the liabilities insurance of the Company for its directors and managers, and the most recent insurance for all directors is with an insured amount of US\$3,000 (approximately NT\$96,000), and a period of insurance of 07/15/2018~07/15/2019;
 - (4) Assist to arrange to convene meetings for the communications between independent directors, Certified Public Accountants and the internal audit head from time to time. The meeting was convened once in the year of 2018 to implement the internal control system. A summary of the communication is available on the Company's website and as following:
 - i. Besides the implentment situations of audit plan should be reported to the audit committee quarterly, and the audit reports should be reported during each audit committee. The relevant content are recorded in the meeting records;

Evaluation Items	Facts of performance Description of Summary				
	ii. Besides the internal audit department reported to the audit committee ,the other communications reported to				
		t directors in 2018 as f		1	
	Date	Communication	Communication issues		
		Group			
	2018/10/29	Audit committee \	Communicate next year audit plan ,enhance		
		Certified Public	the efficiency of implentment internal		
		Accountants and	auditing and using audit resources, internal		
		internal audit	controll °		
		department			
	times individually: in displayed on the Co (6) To ensure the imple Principles" stipulate implementation of the BOD on Decembration of the BOD on Decembration of the BOD on Decembration in Guide the major of Besides the audit convened to guide ii. Guide the Financial ii. Guide the Financial Department of the Gompand of the Gompand of the Compand of	In March, May, Augus impany's website for ir mentation of the ethical is that at least once a year plan to promote into per 20, 2018 in represert implentment situation events of risk and implements of risk and implement to built of operating in Sinyi Granent to recheck the conditional committee and calculate the results of the audit committee it to the audit committee it of the performance of the performance in March 1997.	be held at least four times in a year. In 2018, the met and the early November. Meanwhile the meeting the transport of replay. (http://www.Sinyi.com.tw/indexports to report to the board of directive of the Company shall report to the board of directive of "TEM Committee" (Corporate Ethics Plans of audit committee in 2018 as follows: lentment situations of subsidiaries: each audit summary item by item, the directors geternal control of subsidiaries. dia financial model: roup and frequent oversea fund procurement, author of procedure of financial riskes, build a financial to report the the audit committee and the board see on August 29,October 29 and December 20,20 stand the Company's practical operations, the Company and review the policy of senior officers' composition of senior officers' compensation, the Company of senior officers' compensation of senior officers' compensation	ing records were all info /i_4_1_news.php); anagement Best Practice rectors on the cs Office have reported to bromotion Committee); quiding meeting was adit committee guide the ial model to monitor the ial model to monitor the ial. The financial model 18. Impany arranged their ai) Limited, Shanghai Sinyi pensation any has regulation ide a annul proposal of	

Evaluation Items	Facts of performance Description of Summary
communication channel of	Committee's review. Remuneration Committee will further provides the comments in accordance with each proposal. (III) Internal training regarding Cooperate Governance (1) Finance Department would express our conduct in aspect of Cooperate Governance in the major occasion, which make them understood the concept and importance of Cooperate Governance (2) We strive for a "zero violation" policy for the insider trading. In addition to the regular notice to require the insider to disclosure their changes in the shareholding, the Finance Department would share information of updated regulation and violation case with the insider. Furthermore, the Finance Department will regularly host the internal training for the trading issue. (IV) Appointment of Chief Cooperate Governance Officer To improve the matter related to the Cooperate Governance, though we did not need to meet the requirement to have a Chief Cooperate Governance Officer, our Broad meeting on April 8, 2019 appointed Mr. Chen Chih-Huan, Senior Manager of Finance Department, as our Chief Cooperate Governance Officer. Upon approved by the Broad, the Cooperate Governance Officer shall at least take 18 hours training as required by the competent authority at the first when taking on the duty, and 12 hours on-going training per each year. The new Chief Cooperate Governance Officer is going to take below the course in 2019, including, "the financial crisis alarming and case analysis", "enterprise strategy and key indicator of performance", "enterprise finance information analysis and strategy application", "the practical case of financial crisis and management strategy", "the security issue of information system and discuss governance approach" and "employee bonus strategy and the relevant application". His main responsibilities are as listed in the above. The Company builds a "stakeholders zone" on its official website and discloses on it the way of appeals for stakeholders. The Company builds a "stakeholders tone" of the stakeholders and independent directors

Evaluation Items		Facts of performance Description of Summary			
	Stakeholder	Main focus	Corporate communication and response channel	Response strategy and measures	
	Customers	Service Quality and Innovation. Customer Private Protection	Contact: Customer hotline: (0800) 211922 Sinyi Realty/Sinyi Realty Home & Lifestyle Services/Sinyi's Corporate Sustainability website; Fans groups for Sinyi Realty/ Sinyi Realty Home & Lifestyle Services; Sinyi bimonthly journal; Customer outreach; Customer feedback channels	 Enhancement of efforts in catchment areas with better services to customers Outreach to customers who have purchased their properties via Sinyi Customer care personnel respond in real-time via phone and the Internet to needs and questions from customers. Meanwhile, we have established the Department of Customer Services to ensure the level of our services. The purpose is to conduct audits and confirmation on the implementation of customer-care policies, handle customer complaints and assist front-line sales personnel in responding, in a proactive manner and whenever necessary. We have updated our audit system on service quality in order to boost customers' satisfaction. In 2018, we have renewed our survey methodology on customer satisfaction. We also performed two phone calls within five months of the completion of property purchase so as to gauge customers' satisfaction. 	
	Colleagues	Career Planning Workplace Health and Safety	Contact: Internal meetings, internal communication platforms, letterbox for employees, department service hotline, labor relations meetings, EAP support to colleagues, Sexual Harassment Prevention Hotline 1234, feedback on training curricula, internal questionnaire surveys	 Talent development to increase the success rate for new hires to pass the probation period. Health/childbirth grant/travel/clubs/annual leaves/peer support/birthday, wedding and funeral grants/retirement, etc. The information of employee benefits are shown on the company website and page 6-23. The information about safety and health of work environment are shonw on page 6-30. 	

Evaluation Items			Facts of performance Description	n of Summary
	Shareholders	Market Image Corporate Governance Operation Performance Labor Relations Regulation Compliance	Contact: 02-2755-7666#2678 Ms. Yang Shareholders' meetings, online analysts' meetings, annual reports, telephone number of the spokesperson or deputy spokesperson, mailbox or letterbox for investors, webpages for investor relations, mailbox for complaints to Audit Committee and stakeholders' relations	 At least four analysts meetings per year. Release of quarterly financials before the statutory deadlines In addition to the disclosure on Market Observation Post System and Sinyi's official website, the announcement of major events may be accompanied with press releases or press conferences if necessary. Upon the receipt of written questions from investors, IR officers usually reply. A summary of all the questions from investors and responses from IR is forwarded to the board on an annual basis. Management seeks to enhance the effectiveness of the board with timely delivery of information, convening of meetings and arrangement of directors' visits.
	Society	Enterprise External Operation; Enterprise's Society 3Impact.	website; Sinyi's Facebook group pages; seminars for industry professionals,	 Import the London Benchmarking Group (LBG) to carry out systematic analysis which is pass the LBG verificated. We continue our efforts with communities in the pursuit of social welfare. Sinyi culture foundation won the "Best Performance of Social Inclusion Award" from TCSA by "Dr. Red Nose Program" in 2018. We set up Sinyi video data base of Community Capacity Building Project shows total of 2,179 dreams that has come true.
	Environment	Regulation Compliance. Energy Conservation and Carbon Reductions External Environment Protection	Contact: 02-2755-7666#8153 Ms. Chen Green procurement, Sinyi Corporate Sustainability mailbox and webpages .Sinyi's Corporate Sustainability website.	 We continue our efforts in energy conservation and carbon reduction, and Broadcast to the public the importance of doing so. In 2018, we managed to reduce 24% carbon footprint (compared with 2015) and accumulatively 45% or so in carbon emissions from electricity consumption per capital (compared with 2010). Award from the Environmental Protection Administration of low carbon service. In 2018, we managed to reduce 16.37% the usage of water per person (compared with 2014).

Evaluation Items		Facts of performance Description of Summary			
	Suppliers	Green Procurement Procurement ethics	Contact: 02-2755-7666#8154 Ms. Liu Hold the meeting with Supplier	 100% of our suppliers have signed human right clauses with us. In 2018, we conducted audits on 347 suppliers, i.e. 89.7% of our suppliers. All of the suppliers we audited last year passed our assessment. Performing on-site audit 537 times to main suppliers. Create the self-evaluation sheet of corporate social responsibility and sheet of visit feedback to deepen the supply chain management. 	
	The Company	appoints Capital Sec	urities Corporation to process the	e related affairs of shareholders' meeting.	
a professional stock affair					
handling agency to process the affairs of shareholders'					
meeting?					
VII. Transparent Information Dis	sclosure				
*		any discloses the rela	ited finance, business and stock a	affair information of the Company in the investor	
website to disclose the		5		e zone of corporate governance is provided to describe	
financial business and	the related	statutes system and	execution status (http://www.s	Sinyi.com.tw/info/company.php).	
the corporate		•	· -		
governance information?					
1	· · ·	, ,		p and provides comprehensive financial information the	
other information				reign investors to acquire the same information as	
disclosure methods				lity and information transparency.	
(such as setting up an	\ <u> </u>		fo/company-en.php)		
English website,				ich departments as finance, public affair, and business	
designating exclusive				for exclusive personnel to be in charge of processing such	
personnel to be in charge of the corporate		O	1 7 1	speaker system which the spokesperson and deputy and clarifications. The Company has the online	
information collection		-		ces were held in March, May, August and November in	
and disclosure,			± ±	and the online recording file are provided in the	
actualizing the speaker				Sinyi.com.tw/info/company.php)	
system, institutional		г			
investor conference					
process placement in the Company's website, etc.)?					
,	(I) Employee	Interests and Emplo	vee Concern:		

Evaluation Items

other available important information helpful to understand the corporate governance and performance status (including but not limited to employee interests, employee concern, investor relationship, supplier relationship, rights of stakeholders, advanced study status of directors and supervisors, execution status of risk management policy and risk measurement standard, execution status of client policy, the status of purchasing liability insurance of the Company for its directors and supervisors, etc.)?

Facts of performance Description of Summary

The Company towards its internal colleagues, besides providing related interests, also provides professional consultant service to its colleagues and family members. In response to individual demands, such consultancy services concerning work career, family paternity, emotion between two genders, physical/mental stress, law, finance and medical issues, etc. are provided, to assist each colleague to possess balanced work and life. As to the external parties, through such organization or group as Sinyi Cultural Foundation, Sinyi Charity Organization, Sinyi Volunteer, etc., the Company encourages colleagues to actively participate in public social welfare activity services, to feed back the community. The Company also provides employees a good communication channel, to assist them to engage in bilateral communication with the management and directors. In addition, the Company also holds an organization recognition investigation and supervisor leadership style questionnaire investigation each year, so as to explore the aspects for further improvement, and increase the interaction opportunities between the managerial level and colleagues.

(II) Investor Relationship:

The initial principle of solidifying the corporate governance mechanism is to protect the shareholders equity and treat all shareholders in a fair manner. the Company has adopted some measures as below:

- 1. Bringing forward of announcement of audited/ reviewed financial statements:
 The Company has announced its reviewed quarterly financial statements within one month after the end of the quarter (the statutory time limit: within 45 days) and announced its audited annual financial statements no later than the end of February next year. (The statutory time limit: no later than the end of March next year).
- 2. Adjusting the date and time of annual shareholders' meeting.

 The Company avoids convening its annual shareholders' meeting at hot date. The annual shareholder's meeting is held before end of May. In addition, the starting time of the meeting will be adjusted to 9: 30 AM for the sake of convince of the shareholders attending the meeting from far away.
- 3. Providing English business and financial information:
 The Company issued English financial statements from 2010, announced Chinese and English material information at the same time from 2011, built the English website of investors in 2014 and provided shareholders with English annual report and shareholders' meeting handbook from 2015.
- 4. From 2012, at the time of a vote, for each proposal, the chairperson first announces the total number of voting rights represented by the attending shareholders, followed by a poll of the shareholders. Election of directors has been conducted in accordance with the candidate nomination system.
- 5. Since 2009, the Company provides shareholders to exercise voting rights in electronic manner for the annual meeting of shareholders, as one of the few leading domestic TWSE/GSTM-listed companies in using shareholders' meeting communication voting platform.
- 6. The Company periodically convenes online institutional investor conference since 2009.
- 7. Upon convening a shareholders' meeting, it also makes efforts to avoid presenting an extraordinary motion proposal, to maintain the interests of the shareholders using the e-communication voting system. The minutes of shareholders' meeting are also displayed in the Company's website.

Evaluation Items	Facts of performance Description of Summary
	 (III) Supplier Relationship: The purchase personnel of the Company would jointly with the purchase requisition unit/department from time to time engage in evaluation on service quality, delivery schedule, and price of a supplier, and in accordance with the evaluation result establish a qualified supplier database. Concerning the suppliers with outstanding result, a price negotiation and tendering would be provided in priority, to ensure quality and reduce the purchase cost of the Company. In order to actualize the protection of human rights, it would also extend to the suppliers in close transactions with the Company, by taking initiative to invite them to sign a human right contract, to respect the basic labor human right protection of their employees. The Company also established the "Ethical Guideline Governing the Purchase Work of Sinyi Group and Its Affiliated enterprises" in 2014, requesting the personnel involving in purchase of each unit/department to faithfully observe the said Guideline. In addition, "Normal Operation Behavior Specification of Sinyi Conglomerate" is also newly established, by issuing notes to the qualified suppliers to sign and faithfully observe the said specification, in order to seek for the supplier partners recognizing faithful operation.
	 (IV) Rights of Stakeholders: The Company through judgment deems the major stakeholders to be clients, colleagues, shareholders, state and community, natural environment; as concurrent consideration and balance of the interests of the stakeholders has always been the objective of the Company, during internal proposals and discussions of major issues, it is required to engage in evaluation vs. the impacts on the major stakeholders, to ensure the interests balance of the stakeholders. Besides, the Company also provides Audit Committee appeal and recommendations mailbox in the Company's website, to facilitate the stakeholders of the Company a channel to reflect their comments to the independent directors, to maintain their interests. the related descriptions in detail are shown in page 72, the description of the general status of fulfilling the corporate social responsibility. (V) Advanced Study Status of Directors: The Company's independent directors and directors already fulfilled at least 6 hours each of the 2018 advanced study program for directors while details are revealed as below:

Evaluation Items	Facts of performance Description of Summary						
	Title/ Name	Date of Adv	ranced Study To	Organizer	Name of Program	Hour	Whether the advanced study conforms to regulations (Note 1)
	Chou	08/27/2018	08/27/2018	Taiwan Corporate Governance Association	Market overview and future trends in Malaysia.	3	,
	Chun-Chi, Chairperson	10/08/2018	10/08/2018		Investment in Southeast Asia-The landscape of real estate industry in Malaysia.		
	Legal representative of Sinyi Co.,	08/27/2018	08/27/2018	Taiwan Corporate Governance Association	Market overview and future trends in Malaysia.		
	Ltd.: Chueh Chien-Ping Vice Chairperson	10/08/2018	10/08/2018		Investment in Southeast Asia-The landscape of real estate industry in Malaysia.	3	Yes
	Legal representative	08/27/2018	08/27/2018	Taiwan	Market overview and future trends in Malaysia	3	
	of Sinyi Co., Ltd.: Chou Wang Mei-Wen, Director	10/08/2018	10/08/2018	Corporate Governance Association	Investment in Southeast Asia-The landscape of real estate industry in Malaysia.	3	
	Hong San-Xiong Independent	02/22/2018	02/22/2018	Taiwan Securities Association	Financial crisis prediction and type analysis.	3	

Evaluation Items	Facts of performance Description of Summary							
	Director	03/07/2018	03/07/2018		The strategy of employee performance appraisal and use of tools.	3		
	Jhan Hong-Chih Independent Director	10/04/2018	10/04/2018	Taiwan Securities Association	The trend and challenge of Information Security Governance.	3		
		12/07/2018	12/07/2018	Taiwan Corporate Governance Association	The developing strategy of innovation technology service - Discussion in the development of Line.	3		
		08/27/2018	08/27/2018	Taiwan Corporate Governance Association	Market overview and future trends in Malaysia.	3		
	Yen Lou-Yu Independent Director	09/04/2018	09/04/2018	Taiwan Academy of Banking and Finance	The workshop of supervisor in trust industry.	6		
		10/02/2018	10/02/2018	Taiwan - Corporate	Revision issues and unfinished agenda of Company Act.	3		
		10/08/2018	10/08/2018	Governance Association	Investment in Southeast Asia-The landscape of real estate industry in Malaysia.	3		
	Note 1: Indicates if it conforms to the required number of hours of advanced study, scope of advanced						<u> </u>	

Evaluation Items	Facts of performance Description of Summary							
	specified TWSE/C	l in the "Key Po GTSM-listed Co	oints of Promo ompanies".	angement of adv ting Advanced S	•			
	(VI) Status of Advanced Study of Managers:							
	Title/	•		Organizer	Name of	Hour		
	Name	From	То	Ü	Program			
	Chief Accountant Lin Chiu-Chin	10/11/2018	10/12/2018	Accounting Research and Development Foundation	Continuing education program of principal accounting officers of issuers, securities firms, and securities exchanges	12		
	(VII) Execution s				surement stand			
		y already estab management; _l			and procedure	s, and perio	odically reviews the execution	
	avoid improp Company to competent au	tablish a commor information external parties athorities establolicity to its employers.	nendable internations of the Company is the Company is the first the first of the f	nal major inform nd ensure confo y already in acco rnal Major Infoi	nation disposition rmity and corre ordance with the cmation Disposi	on and discloctness of the guideline tion Proced	osure mechanism of the Company, e information released by the examples proclaimed by the lures" of the Company, and em from violating laws or insider	
	(IX) Execution sta Besides settir clients at all t initiative in p	tus of client po g up a telepho imes, in order t erforming non	ne and networ to strengthen t -scheduled che	he high concern ecks and confirm	level of client so nations of the ex	ervice, the " ecution stat	the requirements and questions of 'Client Service Department" takes tus of client policies, accepting the in handling client complaint cases,	

Evaluation Items	Facts of performance Description of Summary
	by self-assuring it as an internal "Consumers' Foundation" of the Company, to duly perform the work of maintaining client's interests. Besides, Client Service Department also, through the satisfaction level investigation mechanism and various audit systems, continues to improve and better the service quality of the Company. Client Service Department provides a 24-hour online client service system which was granted the award of "The Best Client Service Center" in the "Grand Assessment of 2014 Taiwan Service" conducted by "Commercial Times". In 2017, we adjusted the satisfaction survey method. From the same year onwards, it also added two new satisfaction visits to the buyer's customer five months after the completion of the transaction because of our care about the customer's housing situation. Subsequent, we may assist the customer in resolving any problem they met for the house purchased at our soonest. We expect to improve industrial service standards with more stringent standards and more attentive services. (X) Status of purchasing liability insurance of the Company for its directors: The Company already purchases liability insurance for its all directors, as the total insurance amount is US\$3,000 thousand and the insurance coverage period starts from July 15, 2018 to July 15, 2019. (XI) Our company participates for the 5th time in the corporate governance system evaluation held by Taiwan Corporate Governance Association and passed the corporate governance evaluation of the advanced version of CG6008 in January 2014 (from CG6006 on, the validity of this certificate shall last two consecutive years). We continue to review and improve our corporate governance practices by following the corporate governance evaluation metrics designed by the Taiwan Stock Exchange Corporation. In 2018, we did not commission any professional institutes to assess our corporate governance system or take part in the corporate governance system evaluation held by Taiwan Corporate Governance Association.

IX. Please state the improvements made up to date according to the corporate governance assessment of the most recent years by Corporate Governance Center of the Taiwan Stock Exchange Corporation and propose the proprieties and measures for areas not yet addressed:

In 2018, we were ranked as the top 5% of the listed companies among 843 evaluated public-issued companies in the 4th year of corporate governance assessment by the Taiwan Stock Exchange. This was the third time we received this recognition. During the 4th year of the assessment, we failed to score on three items in the set of general questions: the lack of planned disclosure of details to remunerations to individual board members. Meanwhile, we did not qualify according to the list of advanced questions for extra scores (such as the establishment of Nomination Committee, over 1/3 of the board members being female, the contract signing with employees as a group, the voluntary disclosure of financial forecasts, voluntary participation in other corporate governance evaluations and hence certifications). Other than the abovementioned issues, we did not fail any other scores due to specific reasons.

We will continue to seek improvements. Besides we already have disclosed the remunerations to individual directors in this annual report of 2017, we also plan to nominate young female directors to increase the diversity of the Board during the election of 2018 when the expiration of the twelfth session of the board.